smartesting®
Optimize your Test Center

Model-Based Testing for Information Systems

From Business Requirements to Test Repositories

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October 2011

Agenda

Large-scale Enterprise Information Systems

- **System of systems & Complex composite systems**
  - Multiple applications
    - Mix of Bespoke and Packaged applications
    - Mix of data-oriented and process-oriented applications
  - Multiple targeted platforms (PC, Smartphone, Pad)
- **Risk mitigation**
  - **Quality Assurance (Testing) ensures a key role for risk mitigation**
  - **Importance of compliance and regulation rules (SOX…)**
- **Software quality has been becoming a Must have**
  - **Users don’t want to use buggy systems anymore**

Testing focus areas of IT organizations

QA/Test function maturity: shift from tactical ad hoc process to a more strategic & centralized approach

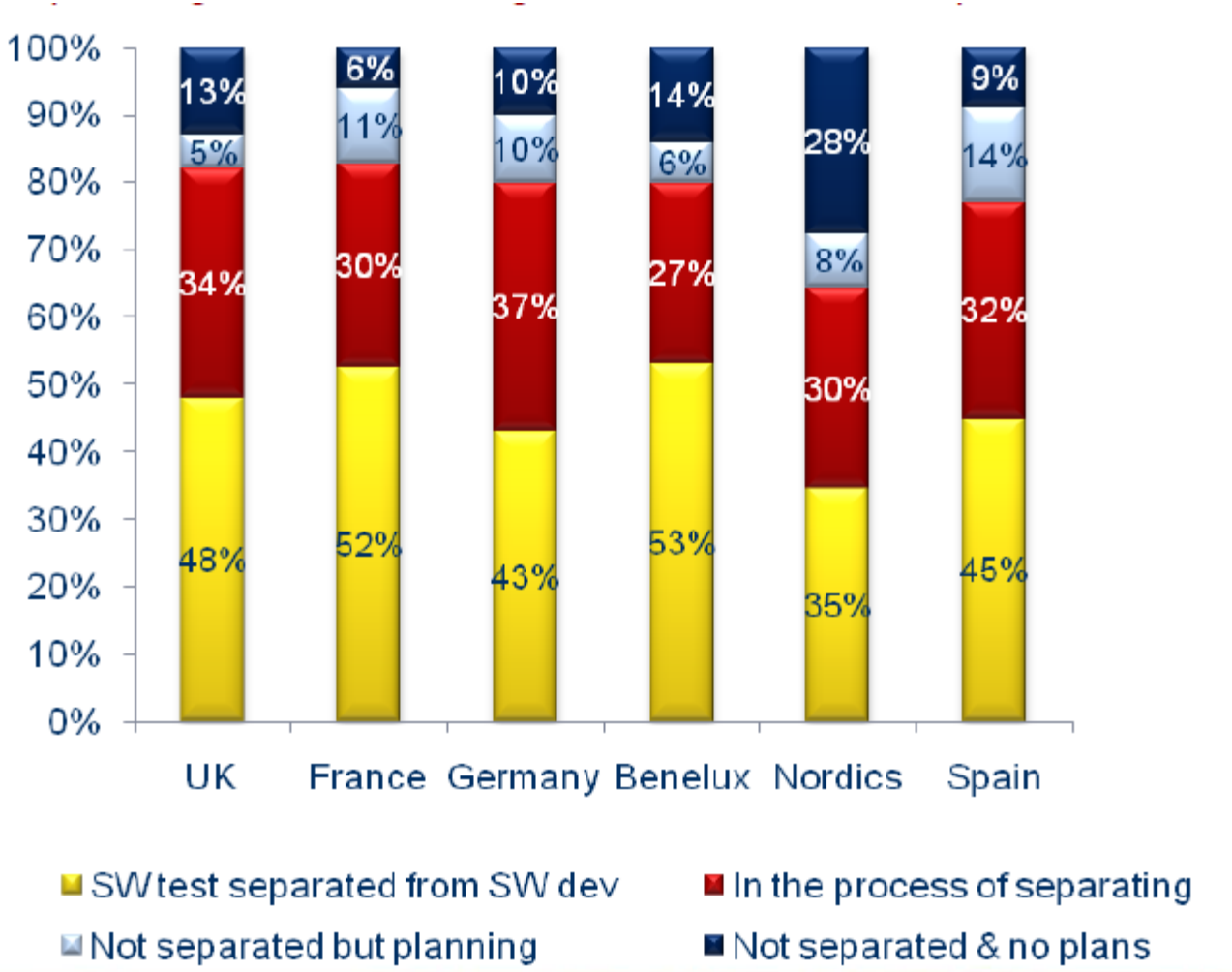
Top Four Focus Areas – Across Western Europe

1. Choosing a testing methodology to address agile/component based development life cycle
2. Provide automated test coverage to build agility in testing
3. More focus on the non-functional aspects like performance, availability, security etc.
4. Having a test strategy that optimizes use of testing services (traditional and cloud based)

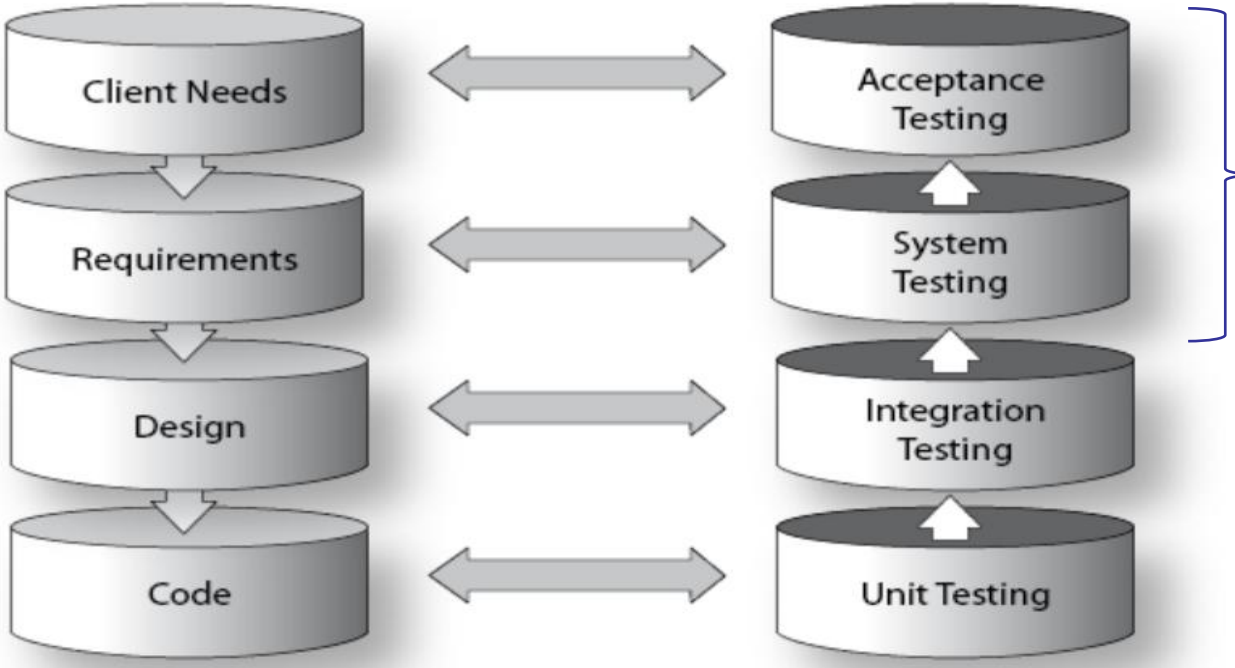
Source IDC - European Services, Enterprise Application Testing Survey, March 2011

Separate software testing from software development

Source IDC - European Services, Enterprise Application Testing Survey, March 2011

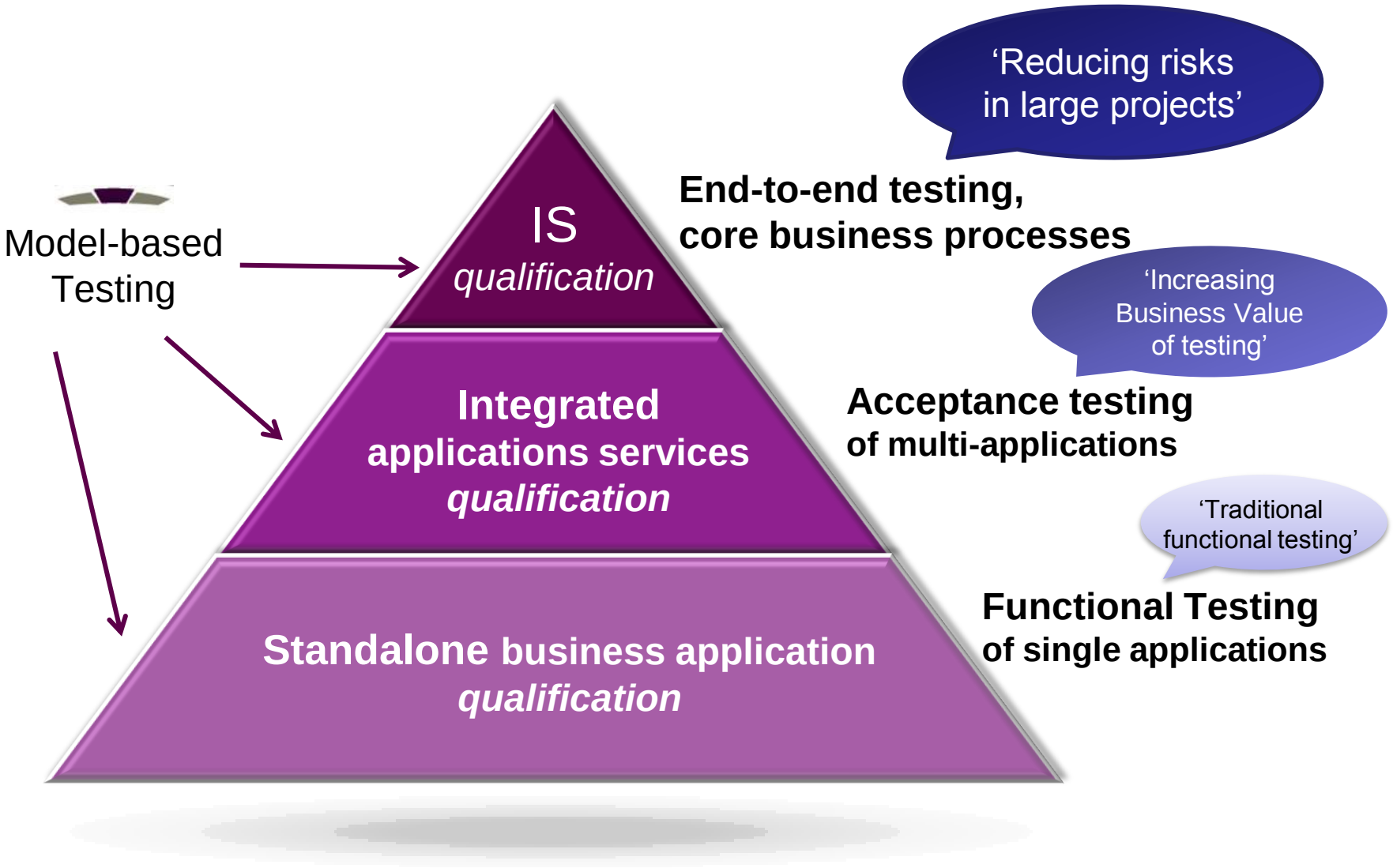


Testing levels



Model-Based Testing for IT Systems

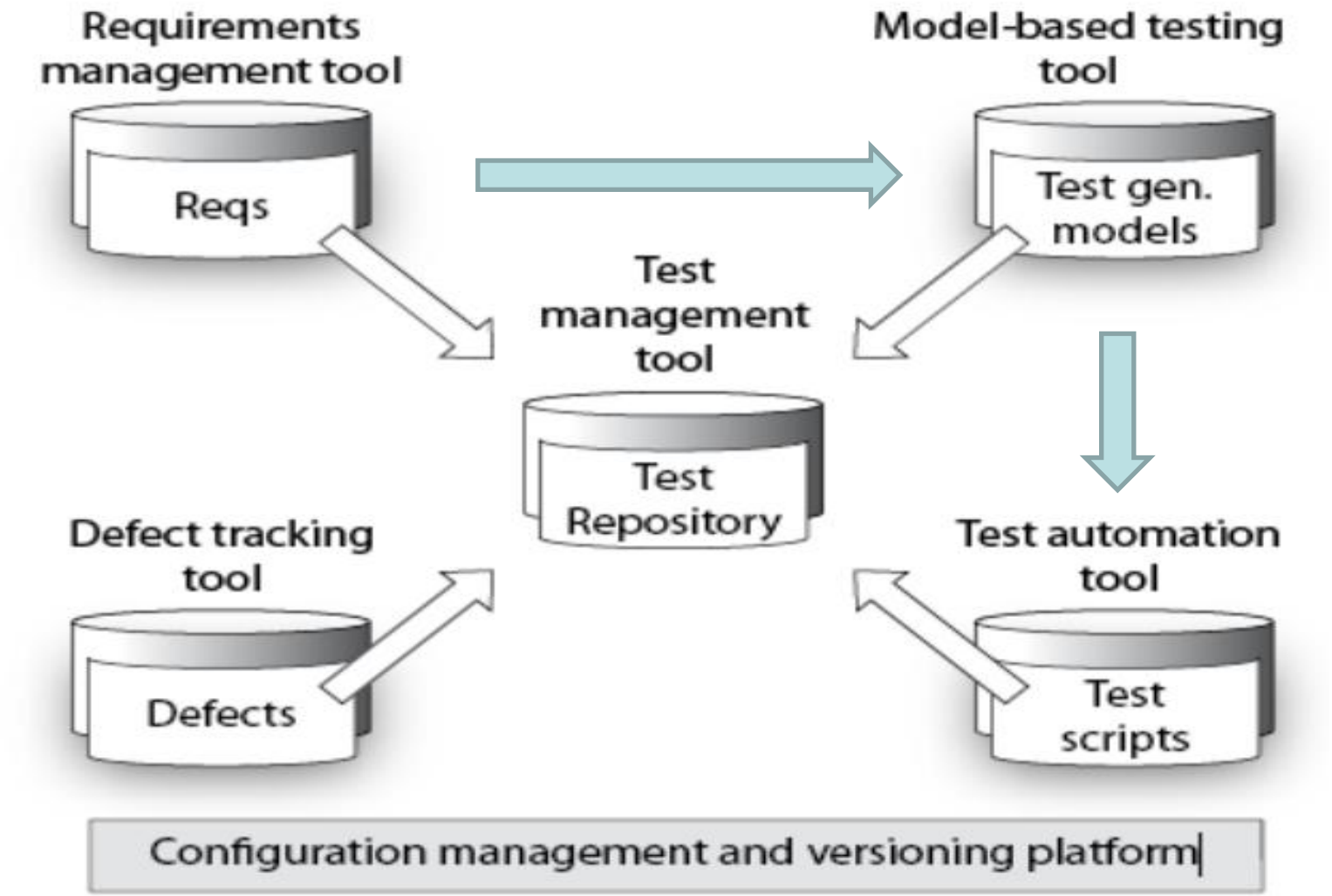
Where Does It Fit?



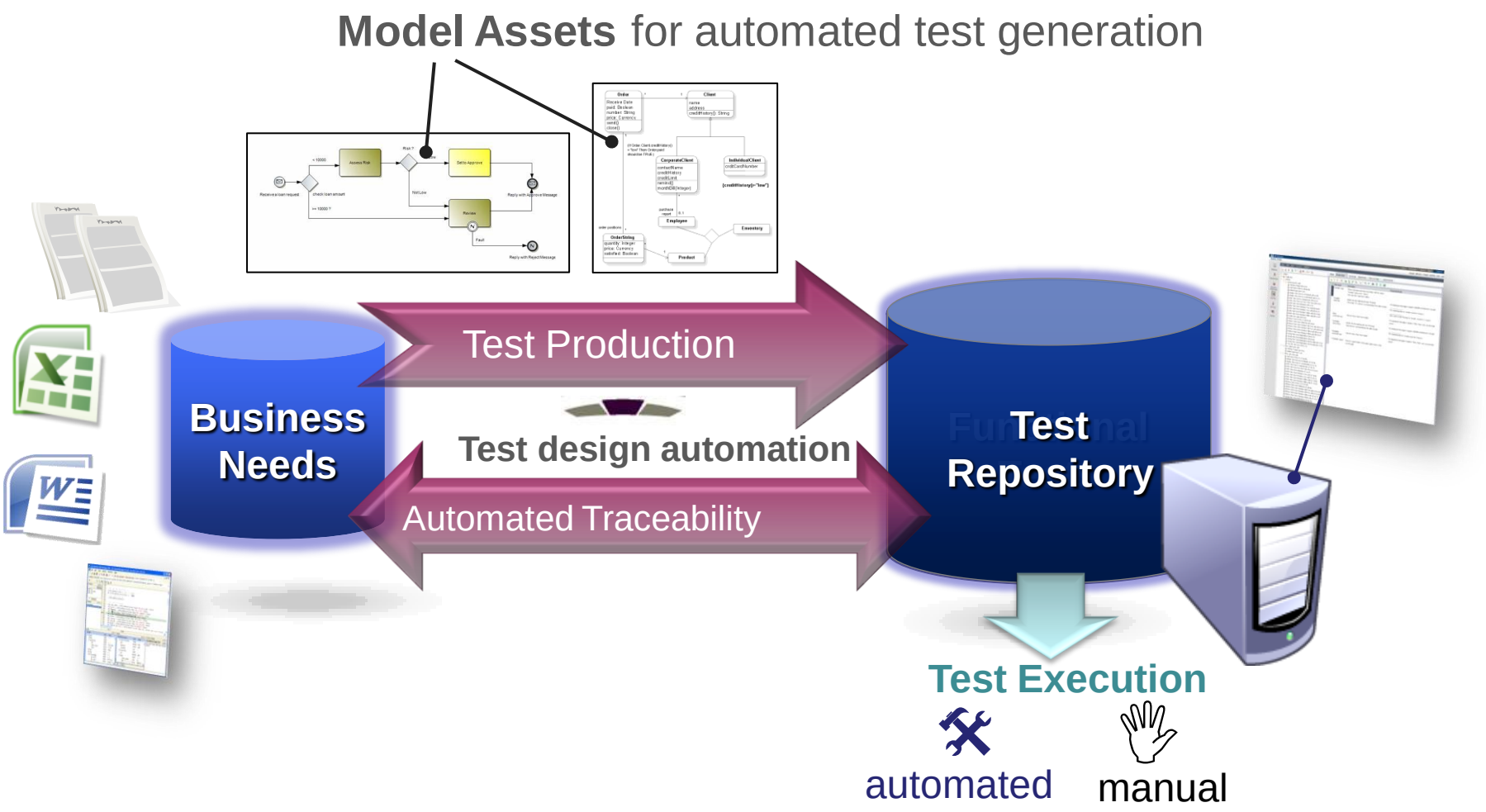
Testing methodology

- RRBT – Risk & Requirements Based Testing
  - Driving test effort on the basis of risk analysis & linking risks and requirements
  - Several documented methodology inspired by RRBT:
    - Sogeti Tmap®
    - Logica RRBT
    - ISTQB / CFTL

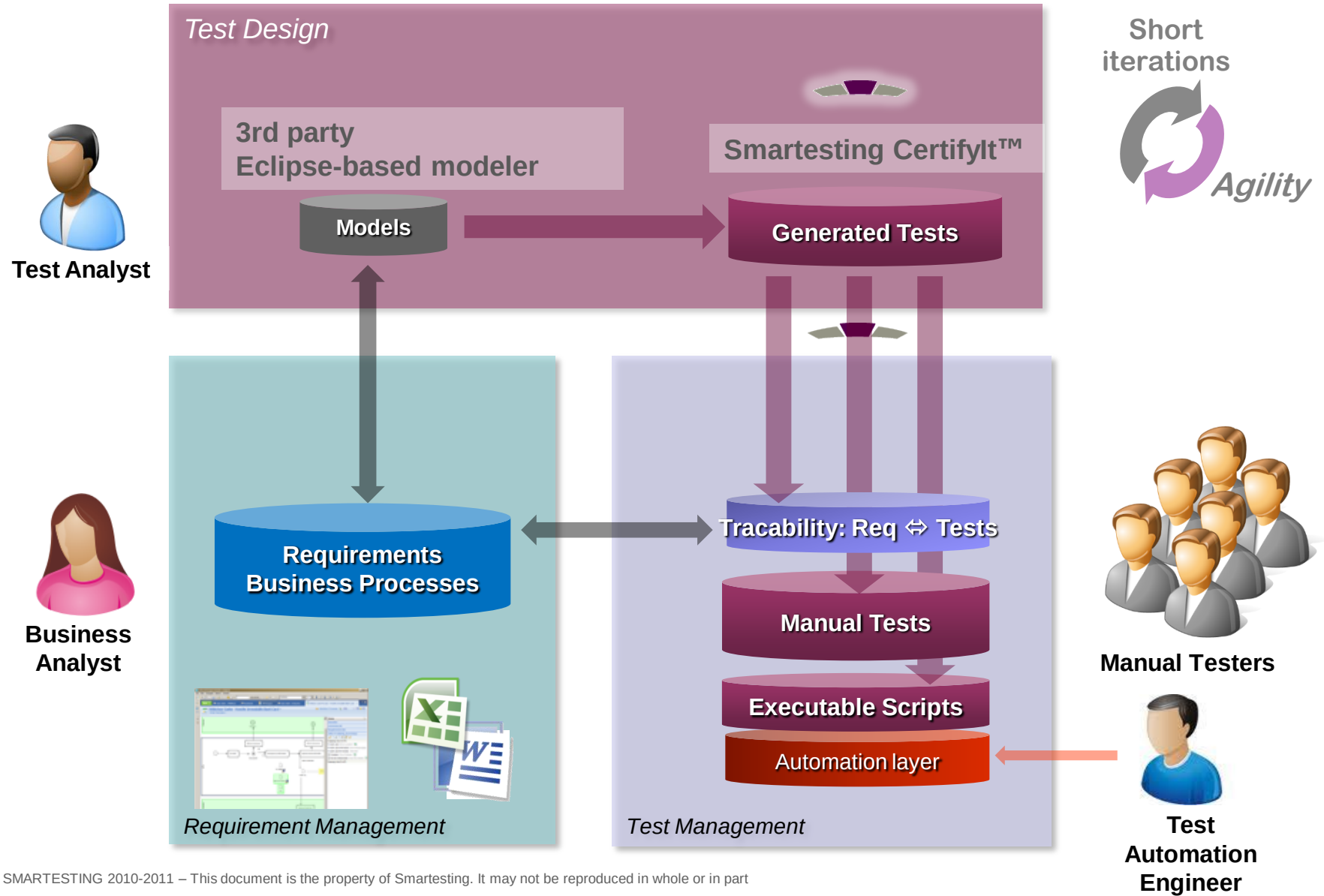
Testing tools



Model-based testing for IT systems

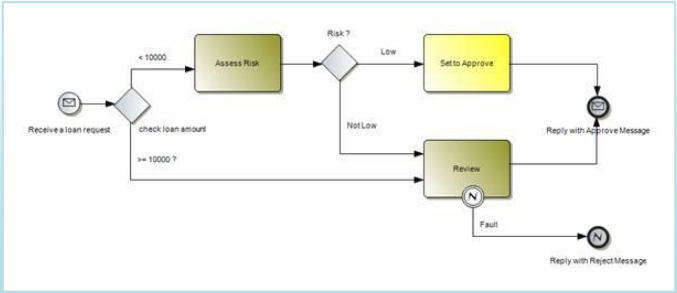


Test Generation Process

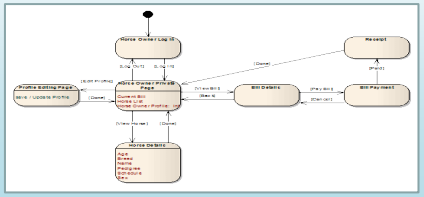


Models for Automated Test Generation

Business Process Model (BPMN)

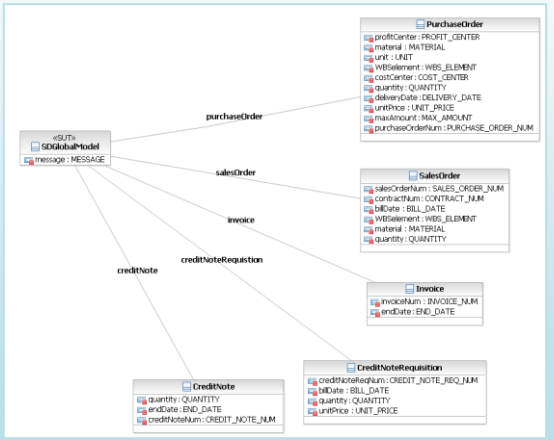


Business Rules and Behavioral Model (UML)



Conditions	Rules				
< 5 years	✓	×	×	×	×
>= 5 and < 18	×	✓	×	×	×
>= 18 and < 55 with concession card	×	×	✓	×	×
>= 18 and < 55 no concession card	×	×	×	✓	×
>= 55	×	×	×	×	✓

Business Entities and Logical Test Data (UML)

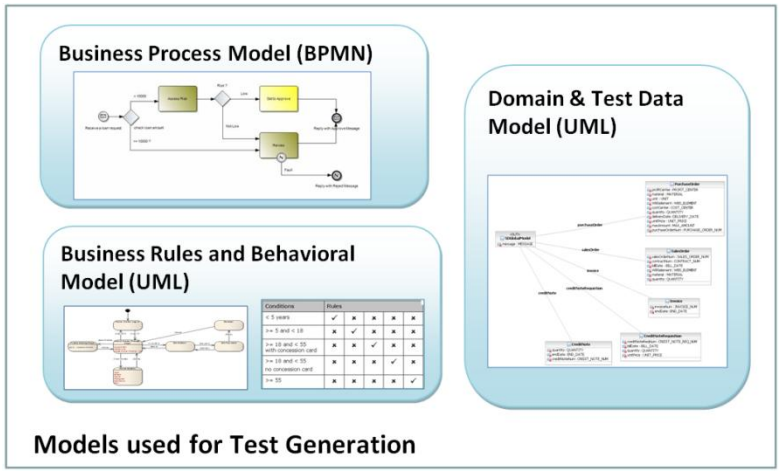


Models used with Smartesting

Agenda

Test Repository is fully driven from models + the testing strategy

What do you want to test?



Test Analyst

How do you want to test it?

Testing Strategy

- **Model coverage**
- **Configuration**
- **Initial state**

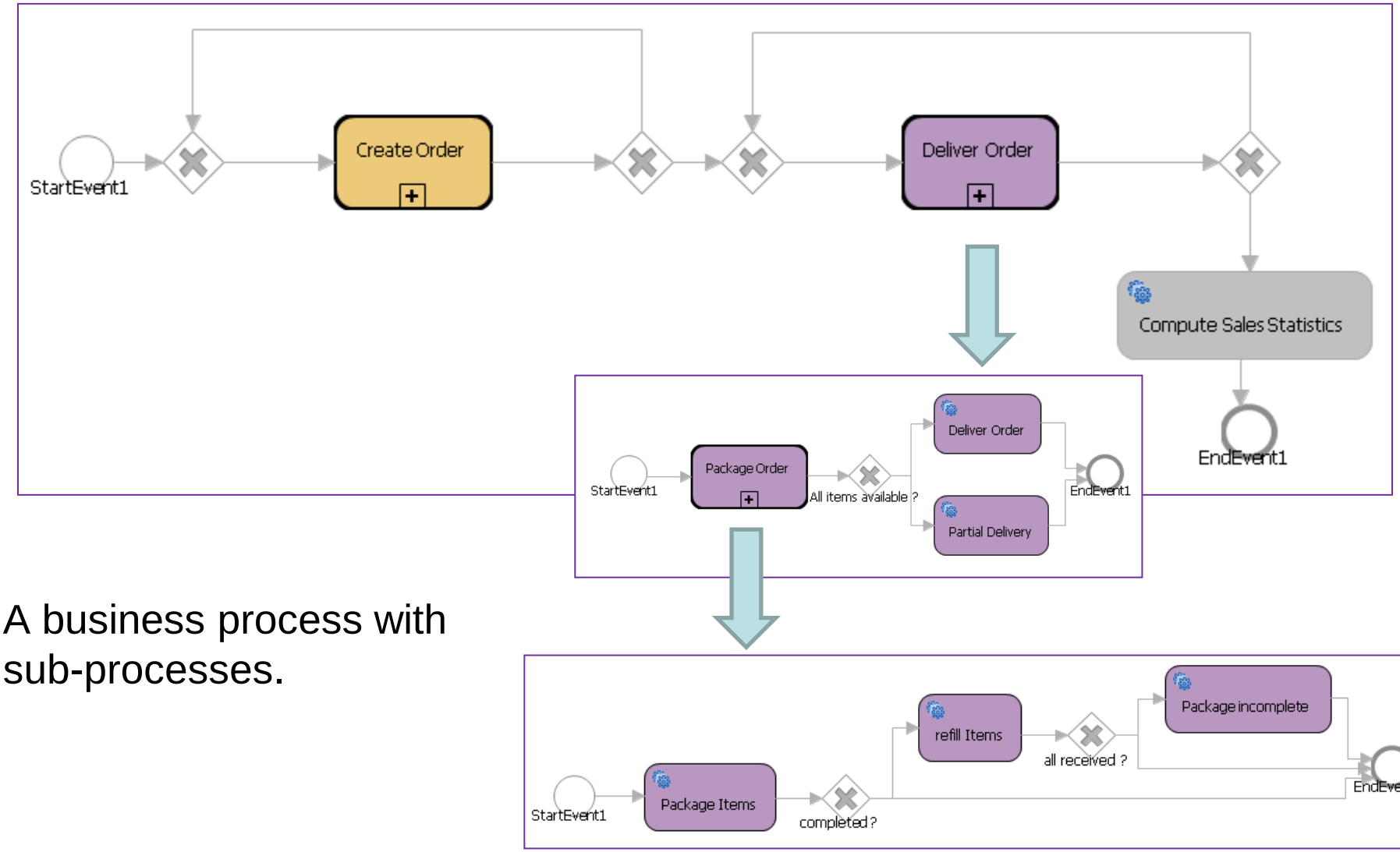
- **Expected behavior**
- **Observation point**
- **Processes and flows**
- **Business rules to be tested**
- **Documentation of actions**

Automated Test Generation

Models of Business Processes structure the Smartesting MBT solution for IT

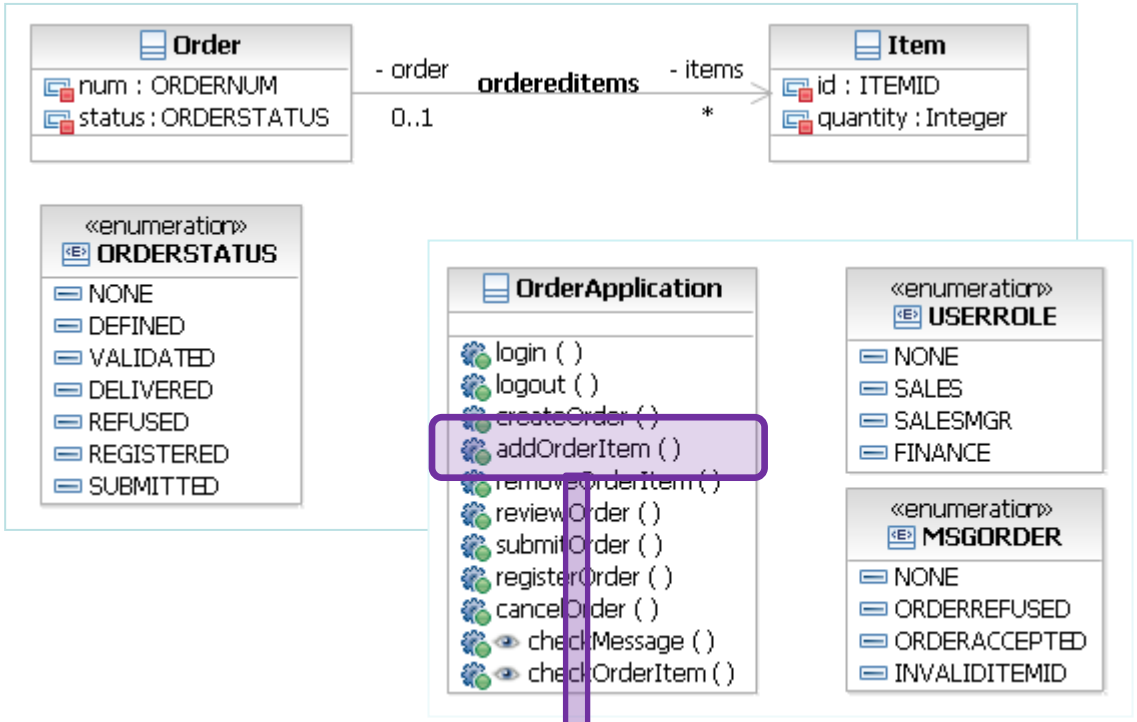
- Business Process models formalize the business workflow to be tested
  - Facilitating the communication between QA team and Business Analysts
  - Simplifying modeling activities for Test Analysts (Business Processes + Business Rules + Logical Test Data)
- Business Process models may be reuse from upfront activities
  - From Business Process Analysis
  - From Requirements Elicitation
- Business Process modeling is based on standard BPMN notation from OMG

Modeling Business Processes with BPMN



A business process with sub-processes.

Modeling Business Entities and Expected Behavior



Business entities and boundaries are described:

- at corporate level (shared by all apps)
- at application level

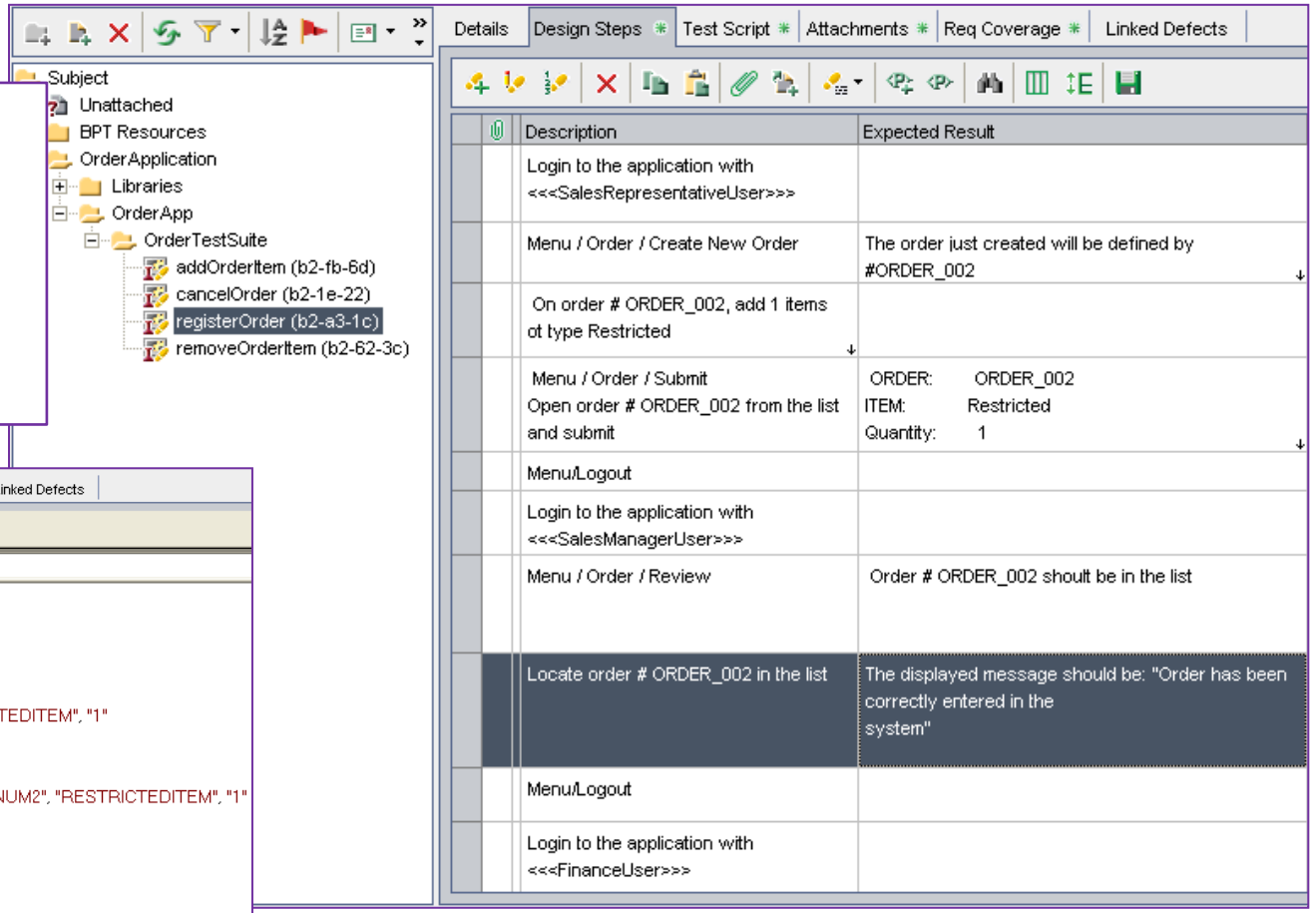
A precise description of the requirements and business rules define the **expected behavior**

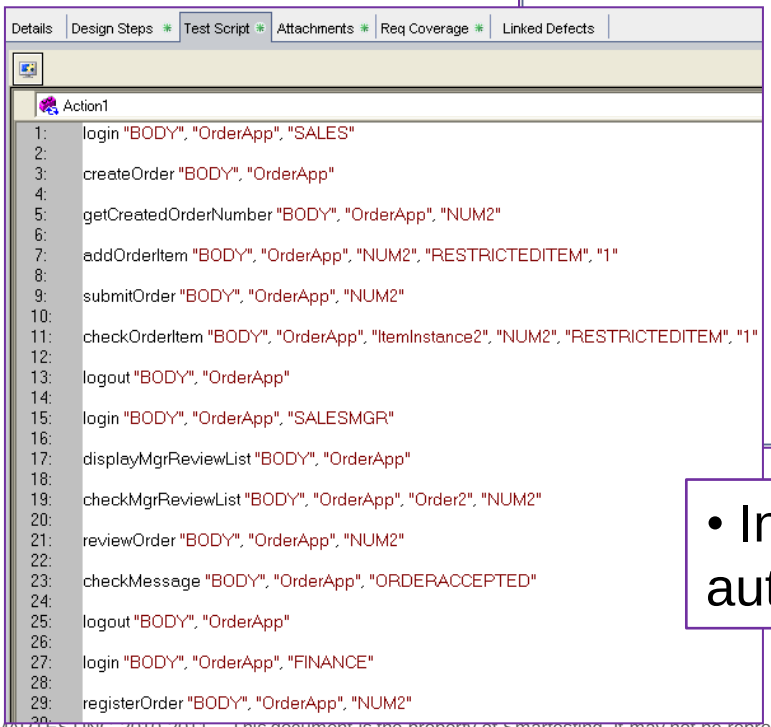
```
---@REQ: SALES/ADD_ORDER_ITEM

if (p_itemid <> ITEMID::INVALIDID) then
    ---@AIM: Possible to add a valid item to the order
    mess = MSGORDER::NONE
else
    ---@AIM: Impossible to add a invalid item to the order
    mess = MSGORDER::INVALIDITEMID
endif
```

Publication to the Test Repository for Test Execution

Test cases are published to the test repository:
- In natural language for manual execution





- In robot language for automation, when needed

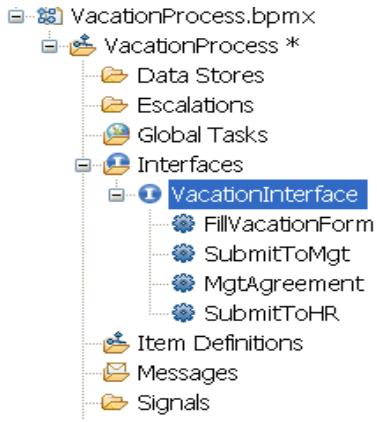
Composing BPMN models with behavioral models

- Business Processes described with BPMN
- Each “Service Task” in BPMN is linked to a Smartesting UML operation
- The Smartesting simplified UML stereotype is used to:
  - Simplify modeling for testing
  - Make the Business Scenarios issued from Business Processes executable (manual or auto)
  - Capture the business rules and expected behaviors
  - Provide requirements coverage

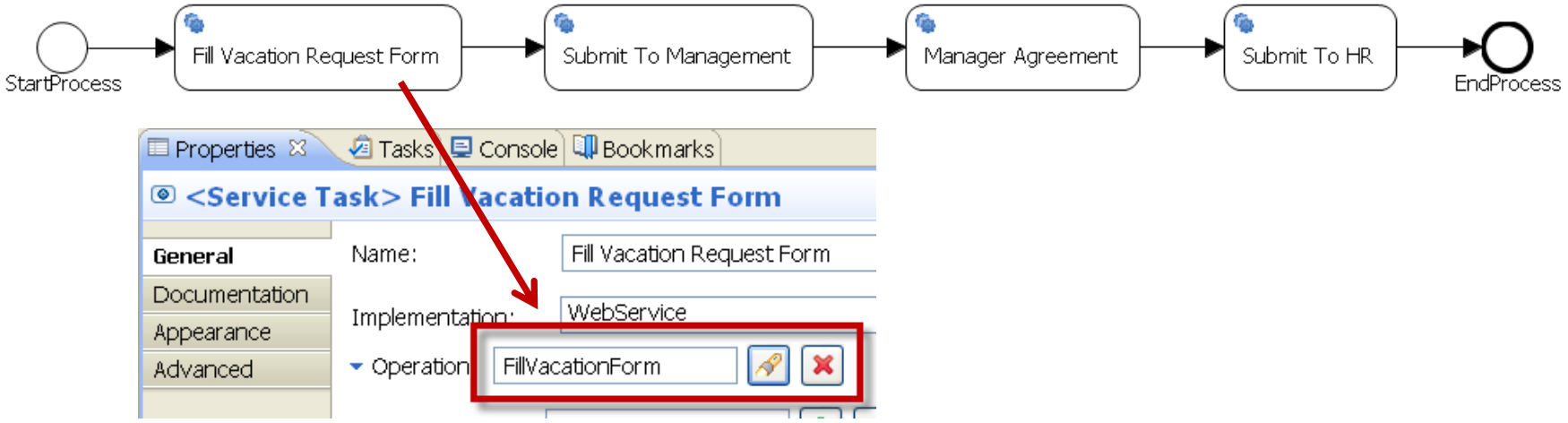
How to link BPMN with Smartesting UML

(BPMN Side)

1. Define Interface Operations for each Service Task

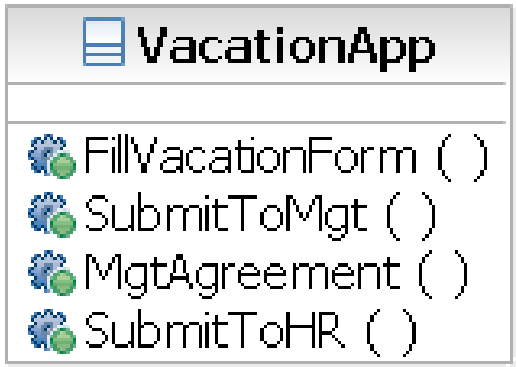


2. Associate each Service Task with Interface Operations



How to link BPMN with Smartesting UML
(UML Side)

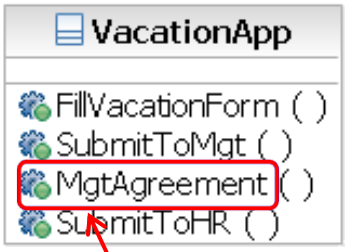
- Declare UML operations for each Interface Operation



How to define detailed business rules

With OCL:

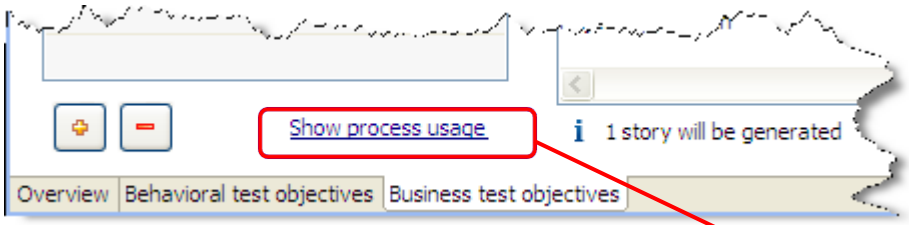
- OCL stands for Object Constraint Language
- Its goal is to express constraints on UML elements to overcome the limitations inherent to any graphical representation
- It manipulates objects and collections of objects
- Operations can be called in OCL
- OCL scripts are always in the context of a class
- OCL is used to express both the conditions under which an action is possible and the effects of this action



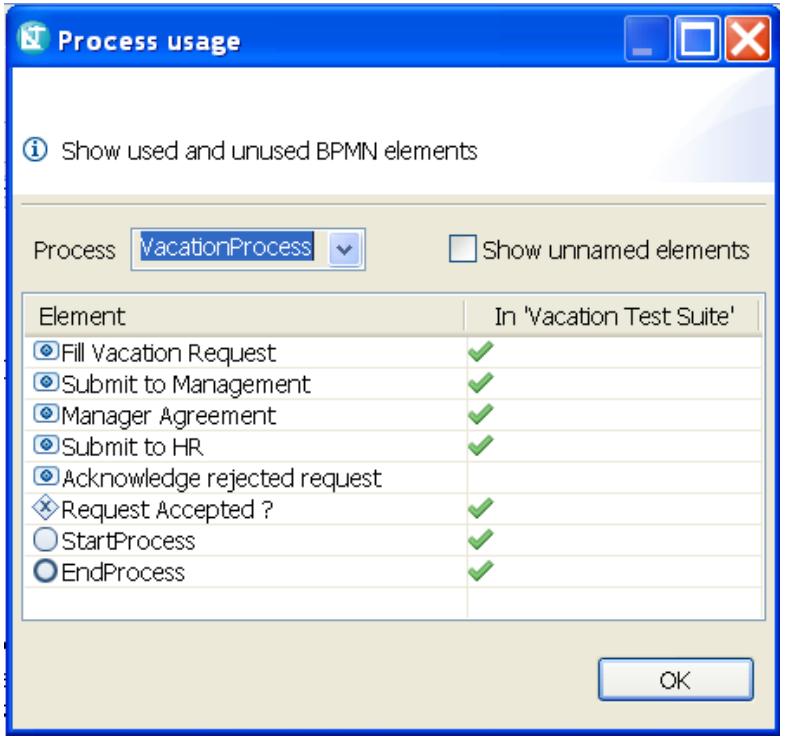
Add OCL when needed for each operation

```
if (p_days = DAYSREQUESTED::NEGATIVE or p_days = DAYSREQUESTED::NONE) then
    ---@AIM: days input error
    self.mess = MSG::INVALIDDAYDATA and
    self.days = DAYSREQUESTED::NONE
else
    ---@AIM: correct form content
    self.mess = MSG::NONE and
    self.days = p_days
endif
```

How to determine the coverage of the Business Scenarios w.r.t. the BPMN model



Process Usage provides an accurate view of what paths in the business process have been covered or not

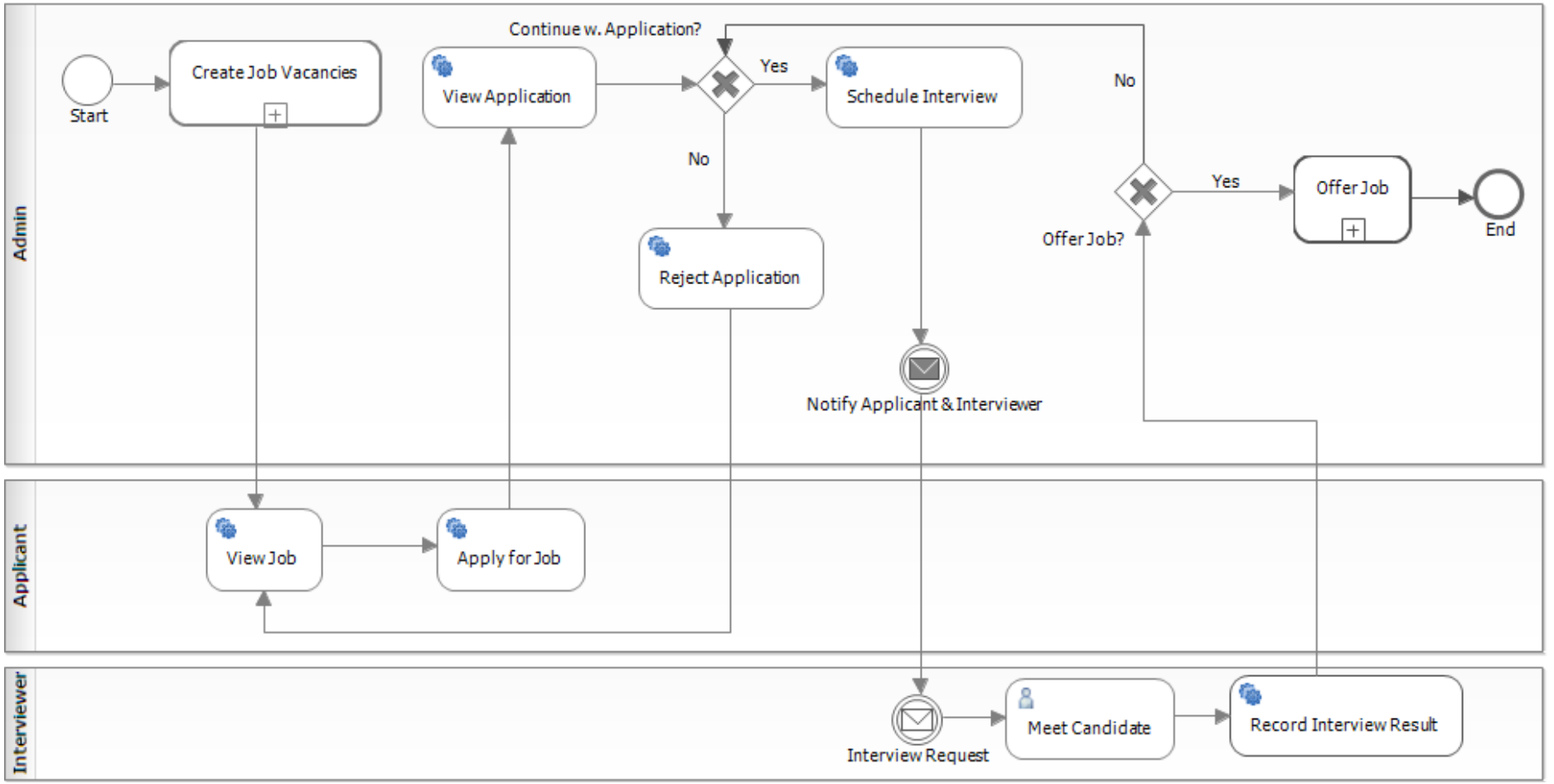


A step-by-step example

- Objectives
  - How to develop test generation models from BPM and Smartesting UML diagrams
  - How to use test generation models to automatically create test cases
  - How to use the generated tests in the test management environment

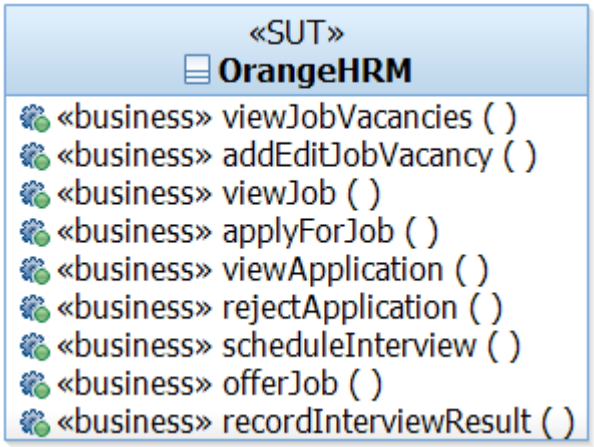
Analyze Requirements:

BPM Example: OrangeHRM Recruitment Process



Analyze/Refine Your Business Flows:
1 - Building a List of Keywords (1/2)

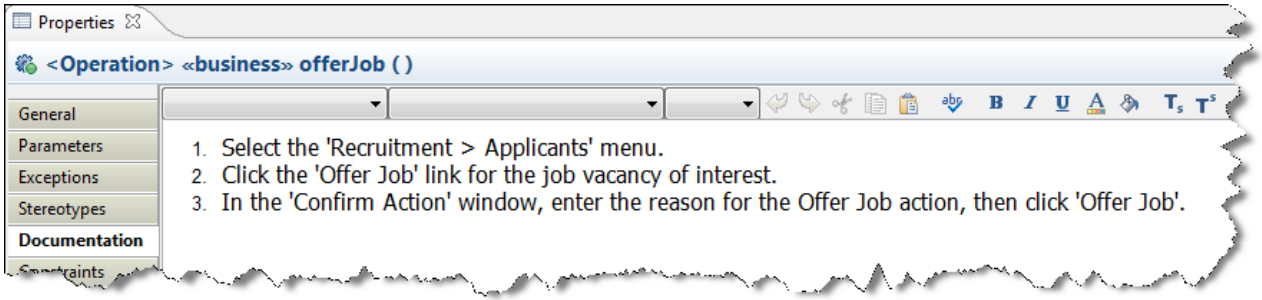
- Keywords as operations of the SUT
  - Operation signature
    - ➔ Keyword specification
      - ➔ Contract between business logic and technical implementation
  - Operation parameters can be used to model
    - Multiple choices/options (e.g. selecting a menu item)
    - User forms (e.g. login)



(continues next slide)

Analyze/Refine Your Business Flows:
1 - Building a List of Keywords (2/2)

- Documenting the keywords
  - Natural language documentation of what the user should do to perform the action
  - Example: documentation of <<business>> offerJob()

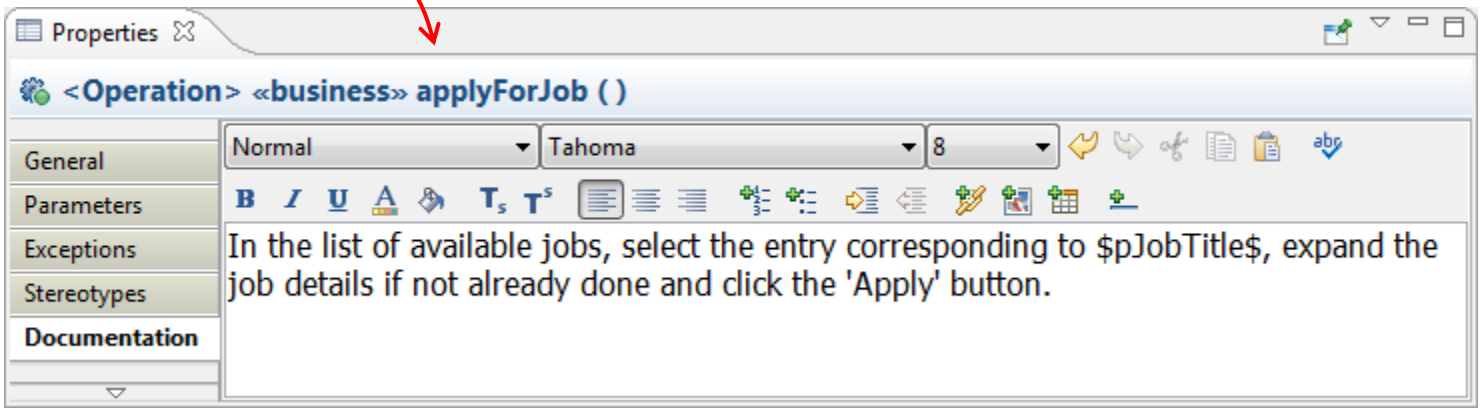


- Keywords as the basis for automation
  - Signature of the keyword-operations = interface between models and technical implementation
  - Documented in the “Adaptation Layer Specification” for the test automation engineer

Develop Behavioral Model:
2 - Input Parameters for Business Actions

- Purpose: add variability to business actions
  - Contribute to the documentation of the business actions
    - Example: (parameter type not shown)

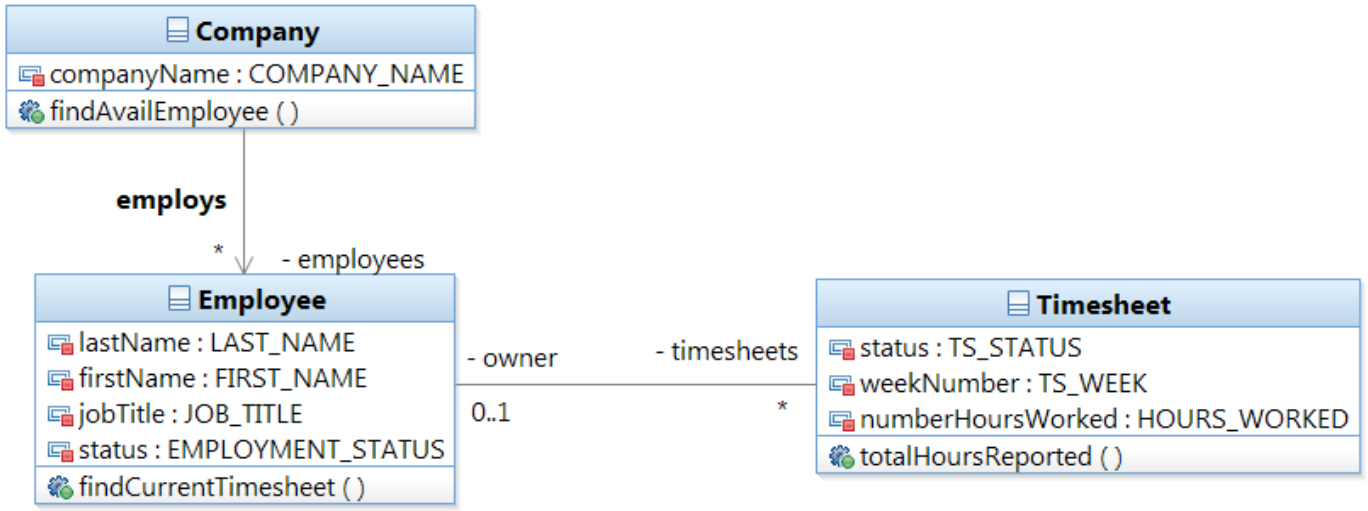
«business» applyForJob (pJobTitle)



- Supported types:
  - Enumeration classes
  - Primitive types: Integers and Booleans

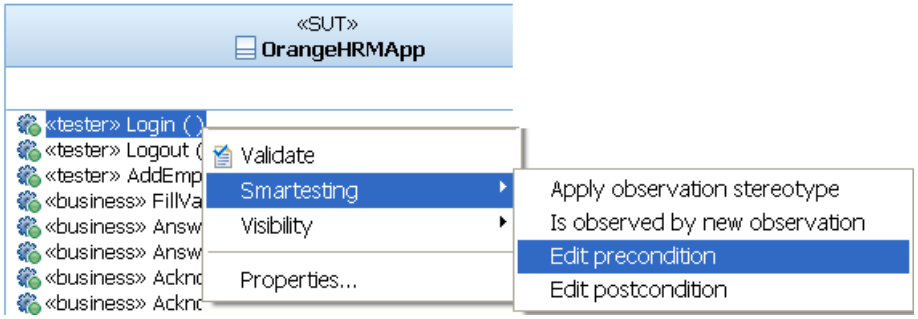
Develop Behavioral Model:
3 - Business Entities

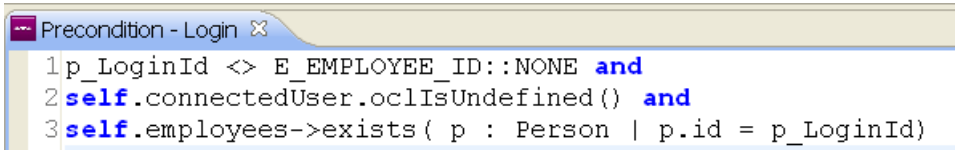
- Definition:
  - Business entities correspond to the terms specific to the business domain (e.g. flight, traveler, reservation for an on-line flight reservation site) and are modeled as UML (entity) classes
  - They have:
    - Characteristics modeled as UML attributes
    - Relationships with other classes modeled as UML associations
    - Behavior modeled as UML operations

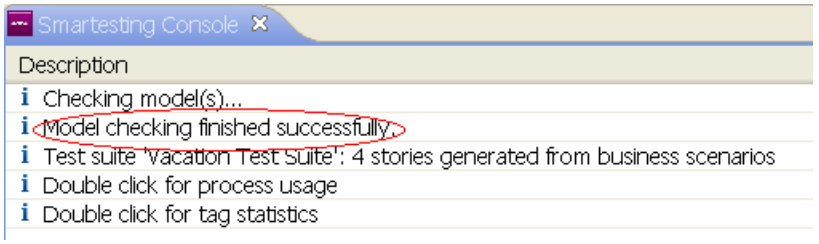


Develop Behavioral Model:
4 - Modeling Behavior

- OCL is used to express both the conditions under which an action is possible and the effects of this action
- OCL is attached to operations (*pre-* and *post-conditions*)

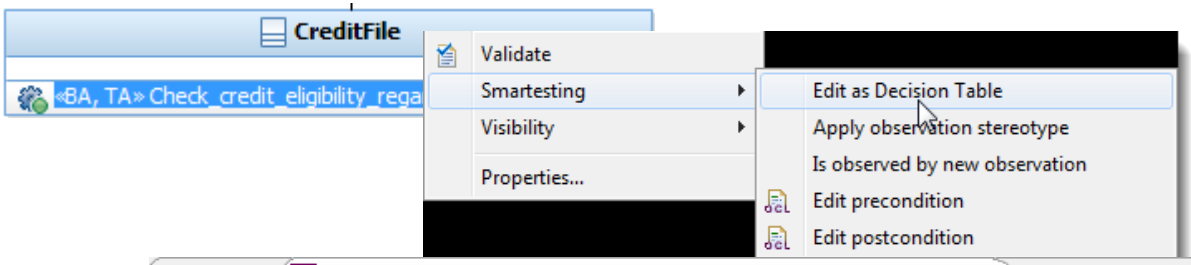






Develop Behavioral Model:
5 - Expressing Conditions in Pre/Post-Conditions

- In post-conditions, conditions represent possible application behaviors (including error cases) that can be tested
- In pre-conditions, conditions are used to tune the model and filter out behaviors that are not possible
- The *Decision Table* can be used to capture easily the business rules



Properties | Decision Table: CreditFile::Check_credit_eligibility_regarding_caracteristics

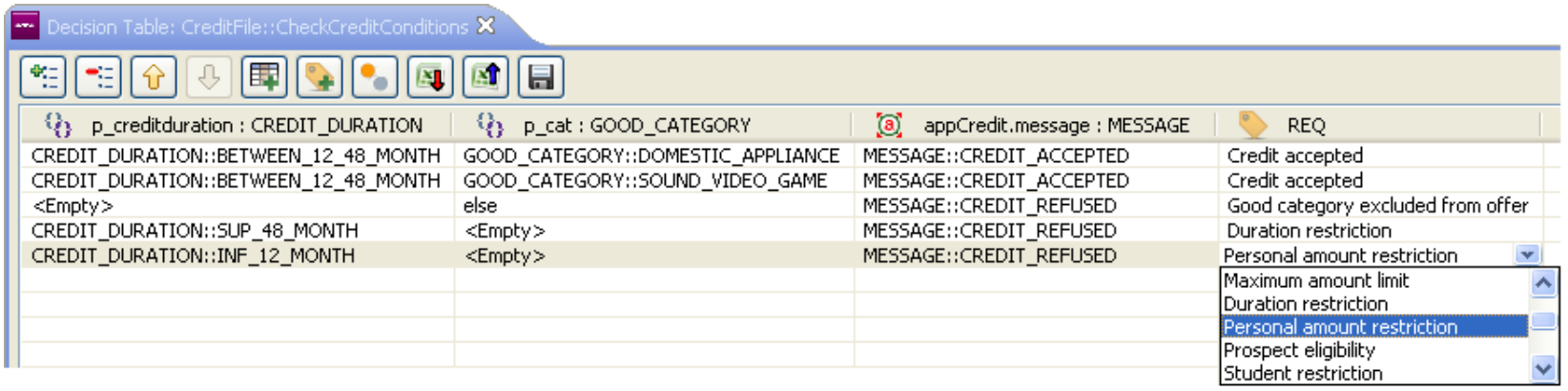
creditpossible : Boolean	p_creditduration : CREDIT_DURATION	p_buyingamount : BUYING_AMT	p_creditamount : CREDIT_AMT	p_cat : GOOD
true	CREDIT_DURATION::BETWEEN_12_48_MON...	BUYING_AMT::INF_80_PRCT	CREDIT_AMT::BETWEEN_5000_21500	GOOD_CATEGORY
true	CREDIT_DURATION::BETWEEN_12_48_MON...	BUYING_AMT::INF_80_PRCT	CREDIT_AMT::BETWEEN_5000_21500	GOOD_CATEGORY
false	CREDIT_DURATION::SUP_48_MONTH	<Empty>	<Empty>	<Empty>
false	CREDIT_DURATION::INF_12_MONTH	<Empty>	<Empty>	<Empty>
false	<Empty>	<Empty>	else	<Empty>
false	<Empty>	else	<Empty>	<Empty>
false	else	<Empty>	<Empty>	else

Develop Behavioral Model:
6 - Requirement Traceability and Test Aims

- Purpose:
  - Provide traceability links between test cases and requirements
  - Keep track of the atomic behaviors covered by each test case
- In practice, tags are added to the model:
  - @REQ tags for requirements and @AIM tags for test aims
  - In the effect of operations only

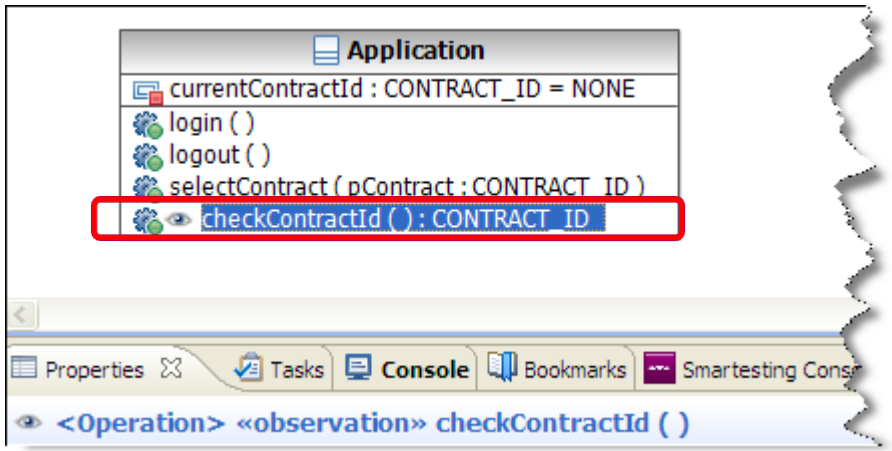
```
--- @REQ: example TO DO
--- @AIM:
```

- In most cases it's easier to use the Smartesting tabular view:



Develop Behavioral Model:
7 - Observation points

- Observation points are operations stereotyped <<observation>>

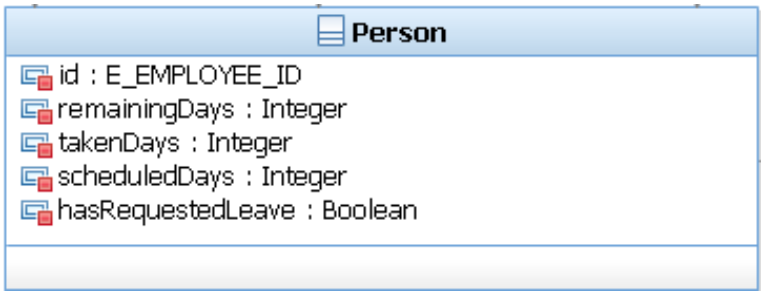


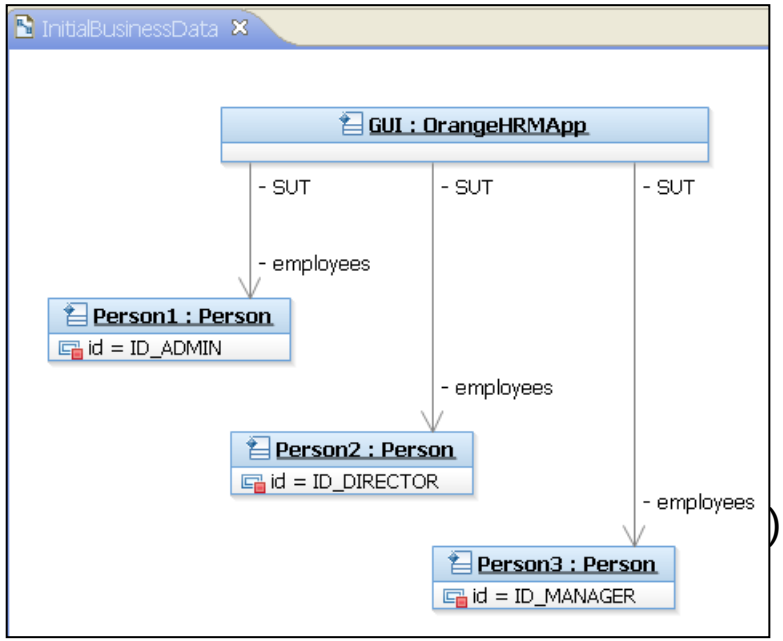
- Two approaches:
  - When the watched data has changed OR
  - When specific operations are called
- Like other operations, they can be documented and they can have OCL conditions (typically to further limit the situations when they are triggered)

Build Test Data:

8 - Defining the initial state of the system

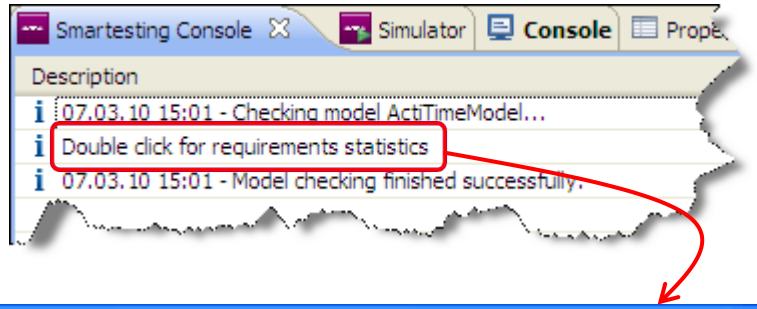
- Modeled as a package containing the actual objects (instances of classes) to use in the test generation
  - Possible to define different sets of objects
  - Generated tests may differ from one set of objects to another
  - Impact of the test strategy in the object definition (see next slide)
  - Mapped to the physical objects during test execution

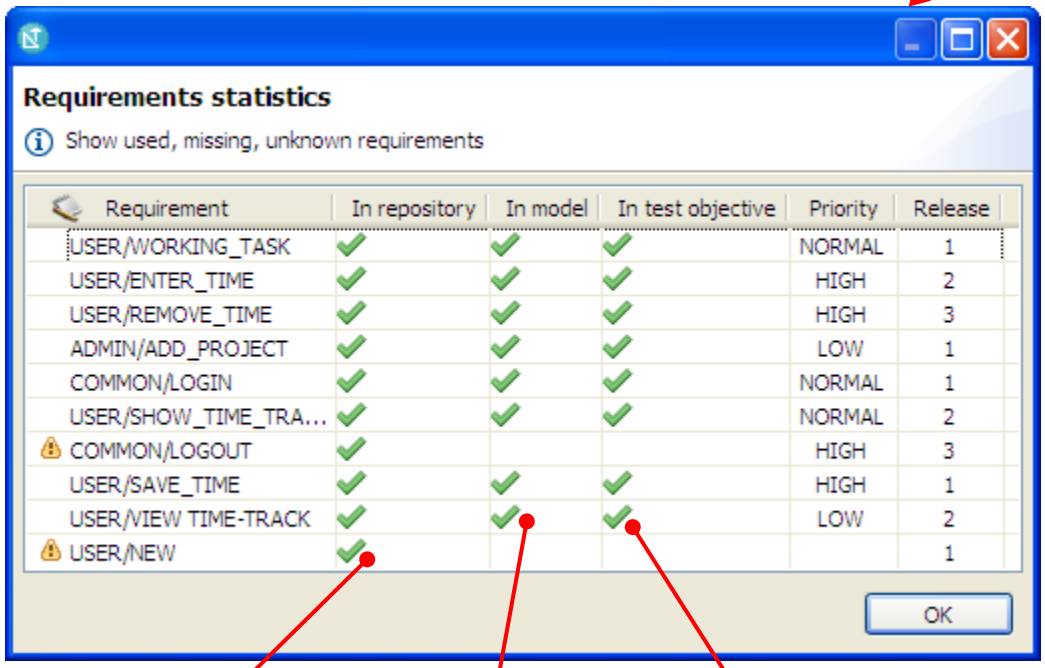




Validate Model:
9 - Requirement coverage

- Tag statistics in the modeling tool
- Traceability links
  - In Smartesting CertifyIt
  - In the target test management tool





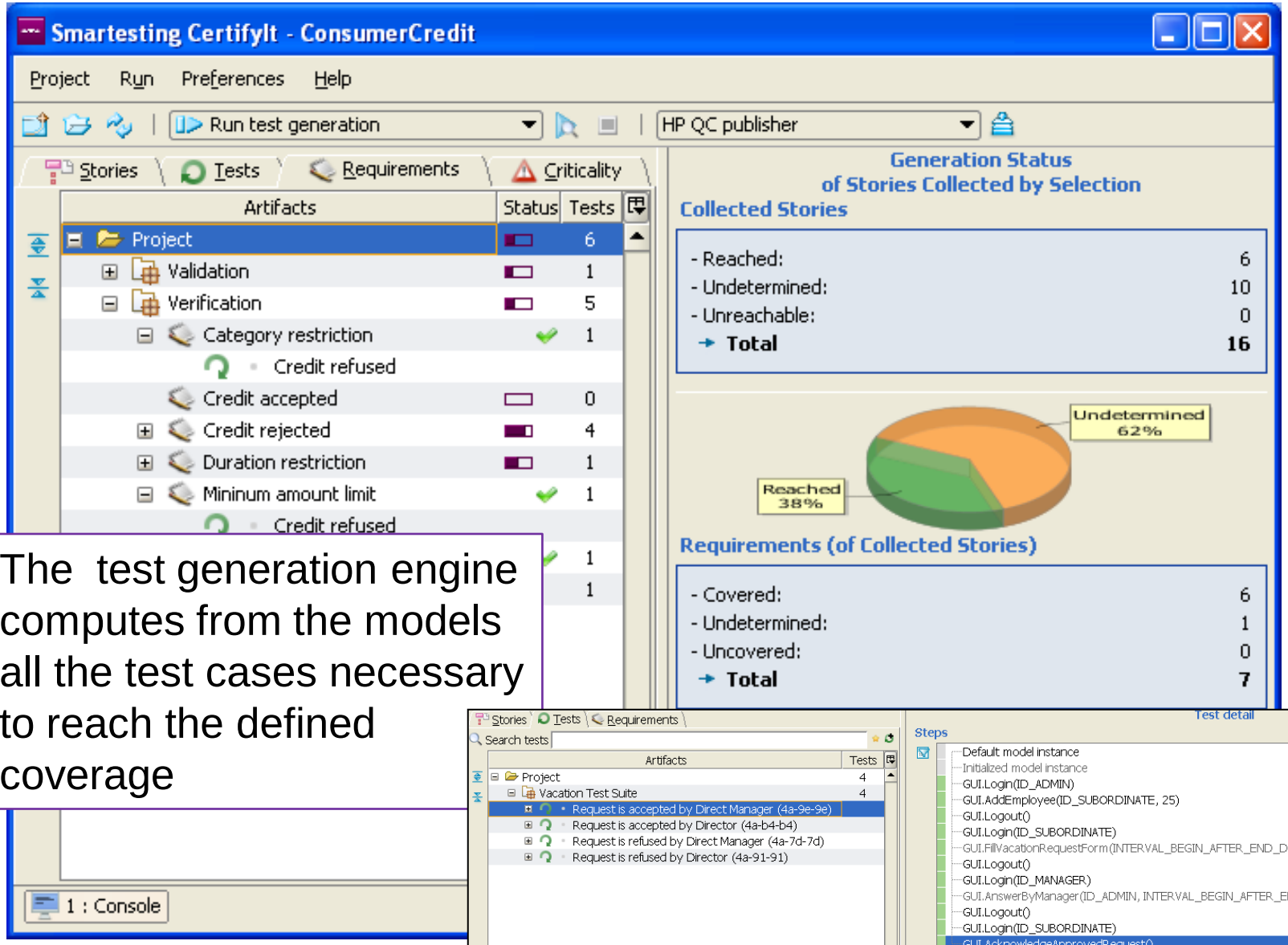
Smartesting maintains a matrix of requirements covered in the test model
Can be accessed from the Smartesting console when checking/exporting the model

Indicates the requirement is included in the input requirement list

Indicates that the requirement is covered in the model

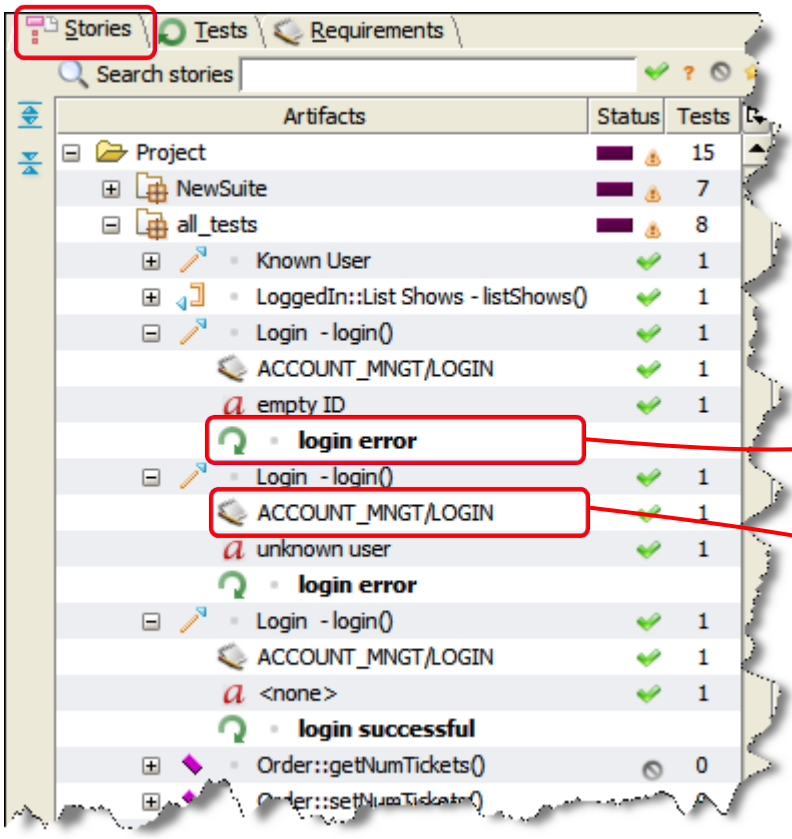
The requirement is included in the set that will be exported

Automated test generation

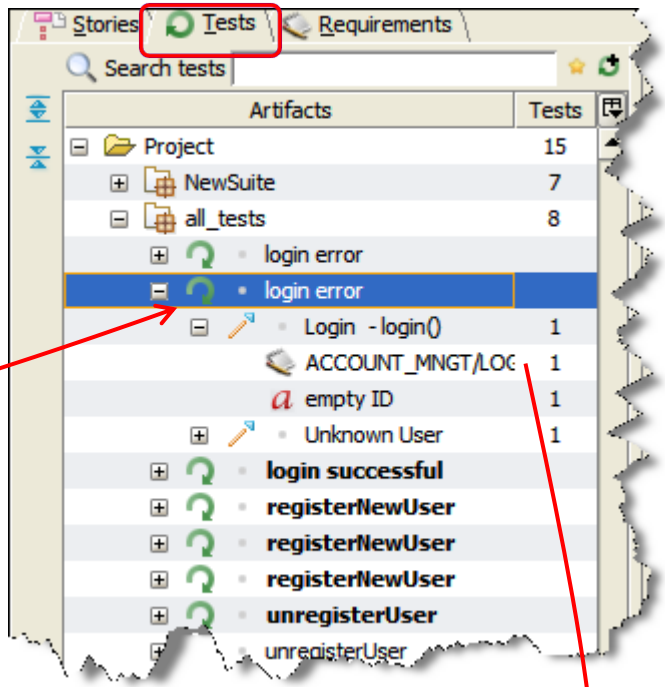


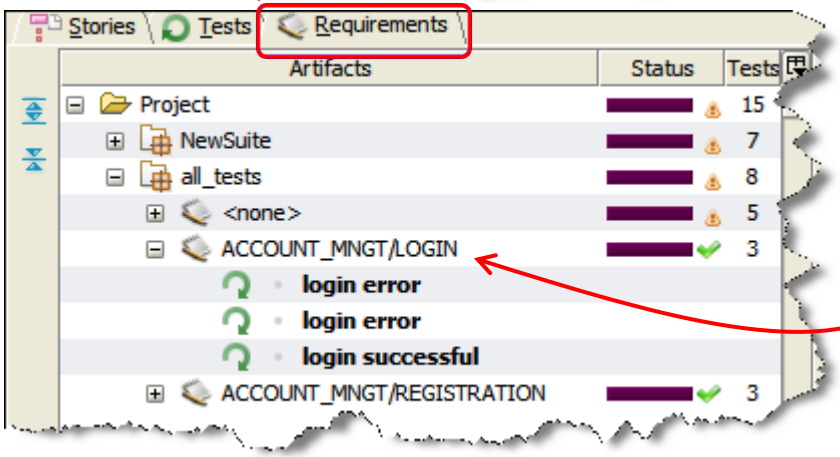
The test generation engine computes from the models all the test cases necessary to reach the defined coverage

Requirements in Smartesting CertifyIt



Stories, tests and requirements are automatically linked together in Smartesting

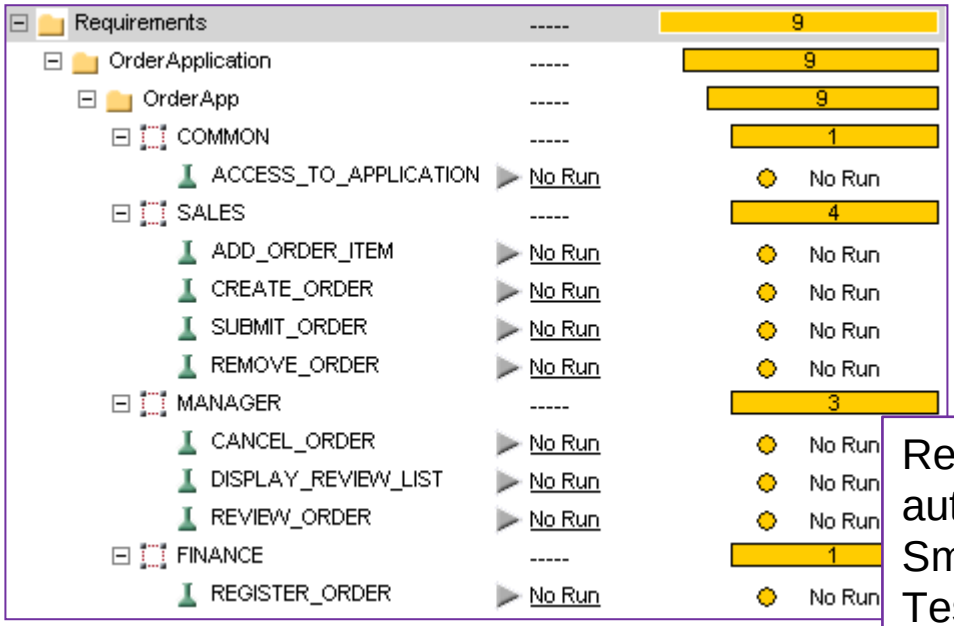




The Stories view displays all the stories (i.e. the test objectives) computed by Smartesting CertifyIt

Execute Tests:
10 - Test Publication

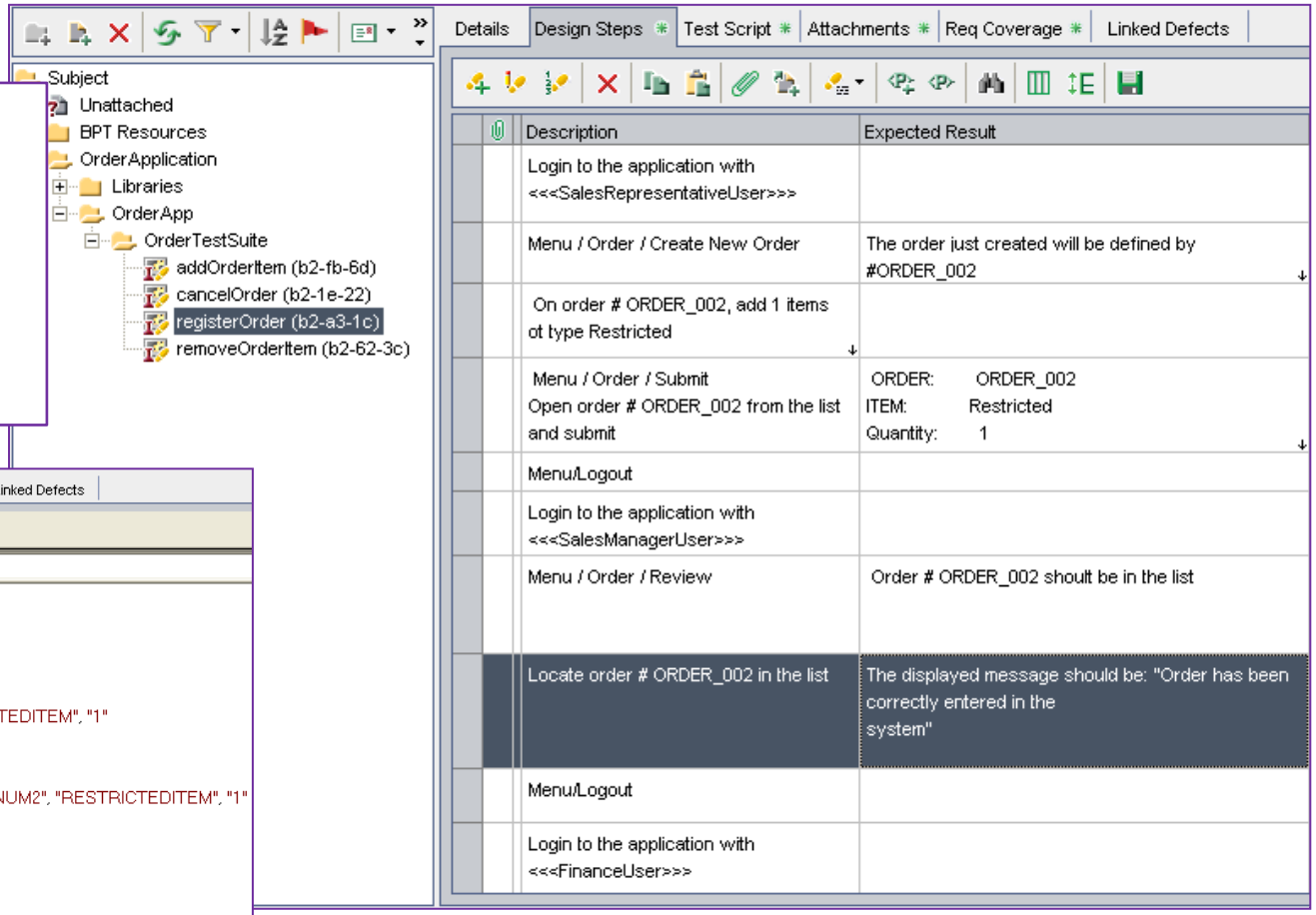
- Target testing environment with requirement management traceability information if available
- Synchronization: Obsolete tests are deleted or replaced
- Publication can be customized (Java code provided, open API of the Smartesting publisher provided)

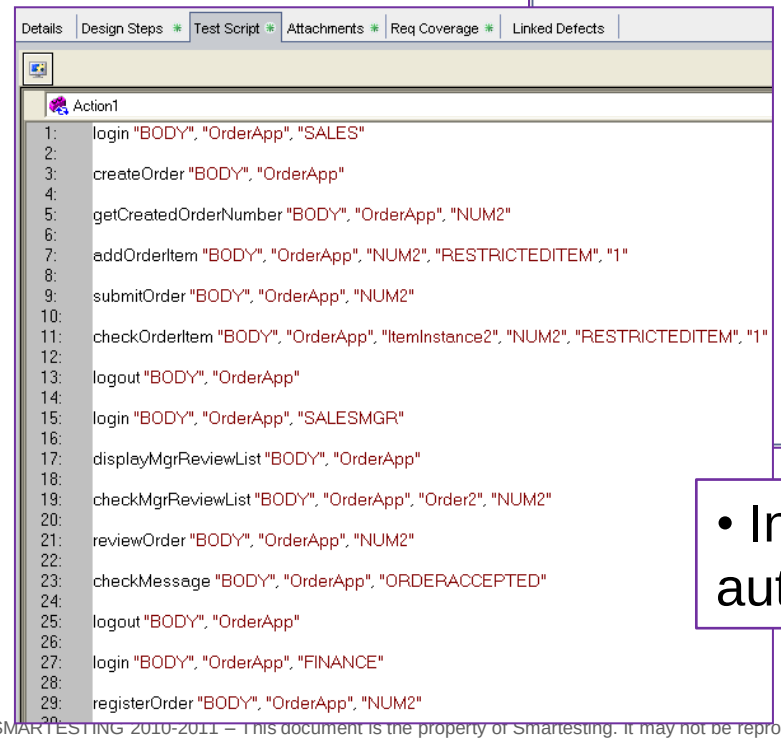


Requirements traceability is automatically managed by Smartesting and maintained in the Test Repository for coverage analysis and impact analysis

Publication to the Test Repository for Test Execution

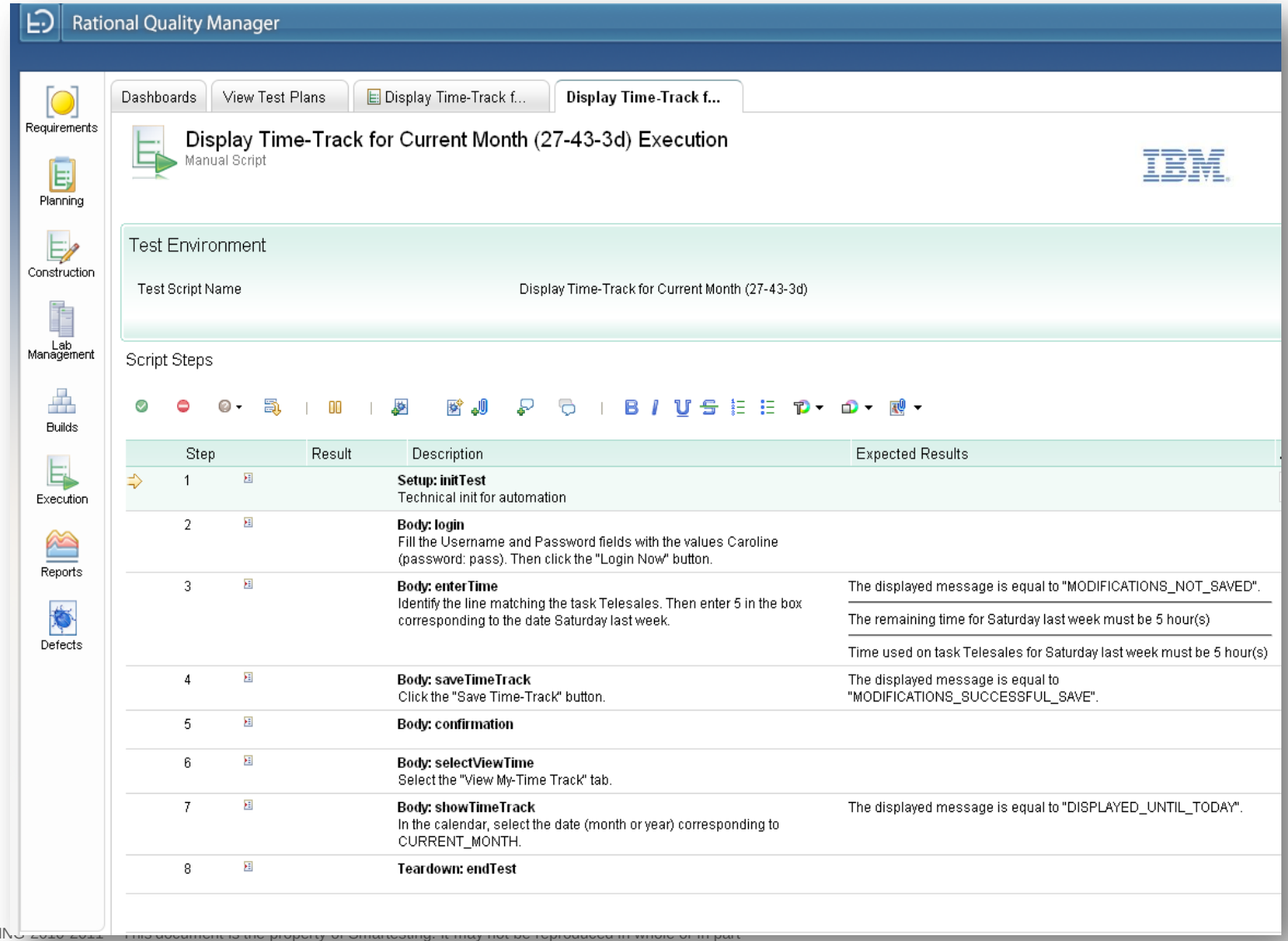
Test cases are published to the test repository:
- In natural language for manual execution



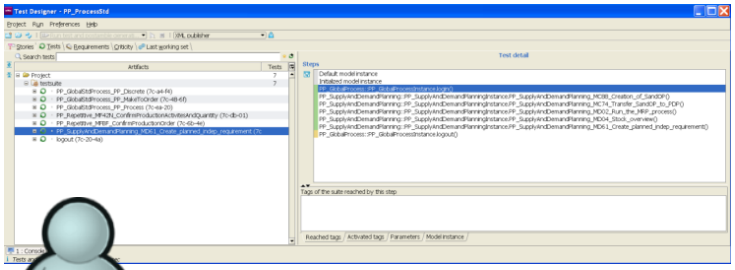


- In robot language for automation, when needed

Generated Repository is complete, executable and fully documented



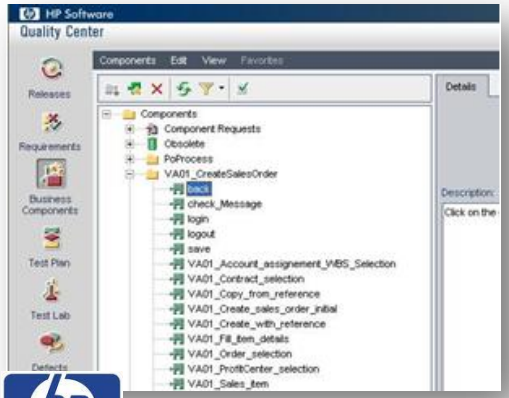
MBT for Automated Testing – Reuse of existing test components ('HP BPT' like approach)



Test Generation

Test Analyst

HP Business Components Requests



HP Quality Center

Test Repository

manual tests

automated tests

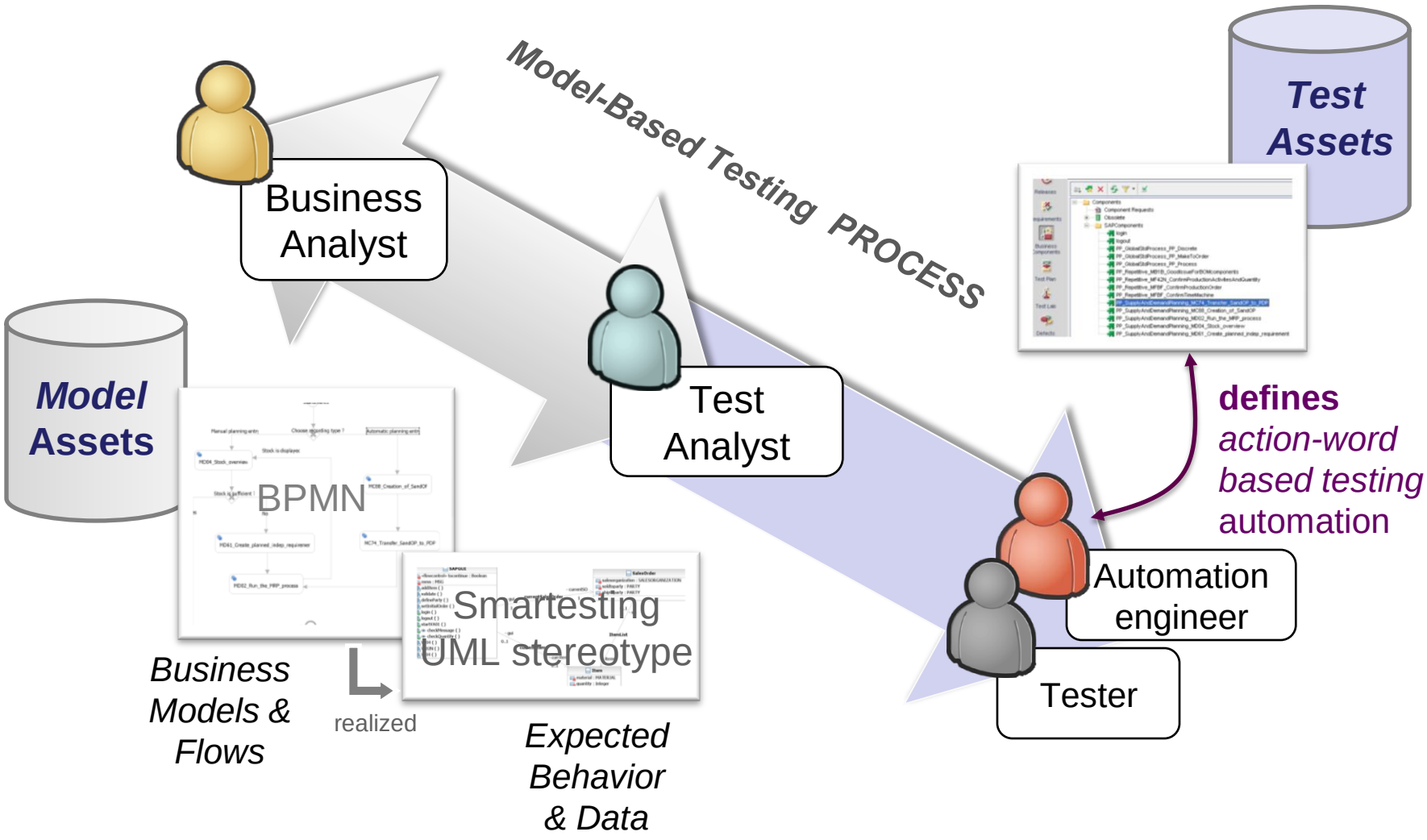
Test automation robot

HP Quality Center

Automation engineer

Agenda

Roles: Separation of Concerns



Business Analyst Role and profile

Role	Actions	Skills (existing / new)
Business Analyst (BA)	▪Write and draw business needs ▪Pilot testing by the risks	✓Functional documentation capabilities ➢process notation (BPMN) ➢Test strategy
Profile	▪Knows the business processes and functional rules ▪Knows how to find missing information in the organization ▪Requirement oriented ▪Risk oriented ▪Test oriented ▪Ability to abstract (e.g. BPMN) ▪Customer oriented	

Test Analyst Role and profile

Role	Actions	Skills (existing / new)
Test Analyst (TA)	▪Apply the test strategy ▪Model application behaviors and validate specifications ▪Generate test plans ▪Pilot test execution	✓Test professional ➢Smartesting modeling and test generation
Profile	▪Good knowledge of functional testing methodologies within AGS ▪Knows Object Oriented methodology basics (or dev. experience) ▪Modeling experience can be a plus ▪Knows corp. testing tools ▪Knows project organization, lifecycle and test needs ▪Basic knowledge of test automation concerns	

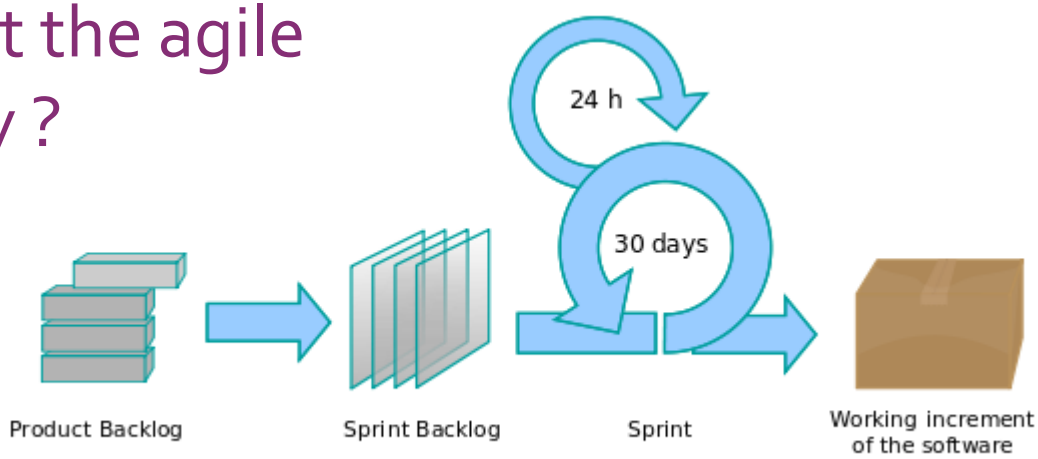
Other roles in the Smartesting project

Role	Actions	Skills (existing / new)
Project Manager (PM)	▪Manage the test team ▪Pilot testing by the risks	✓Project management capabilities ✓Functional documentation capabilities ➢process notation (BPMN) ➢Test strategy
Testers	Execute the test cases manually	✓Light knowledge on the application is a +
Automation expert	Develop the specified keyword library	✓Skills on the robot required ➢Smartesting management of technical assets
Implementation solution team	▪Develop/customize the application for the customer	✓Development ✓Customizing ✓Writing technical specification ✓Unit Test

Agile Projects Challenges

Black box functional testing is poorly used..

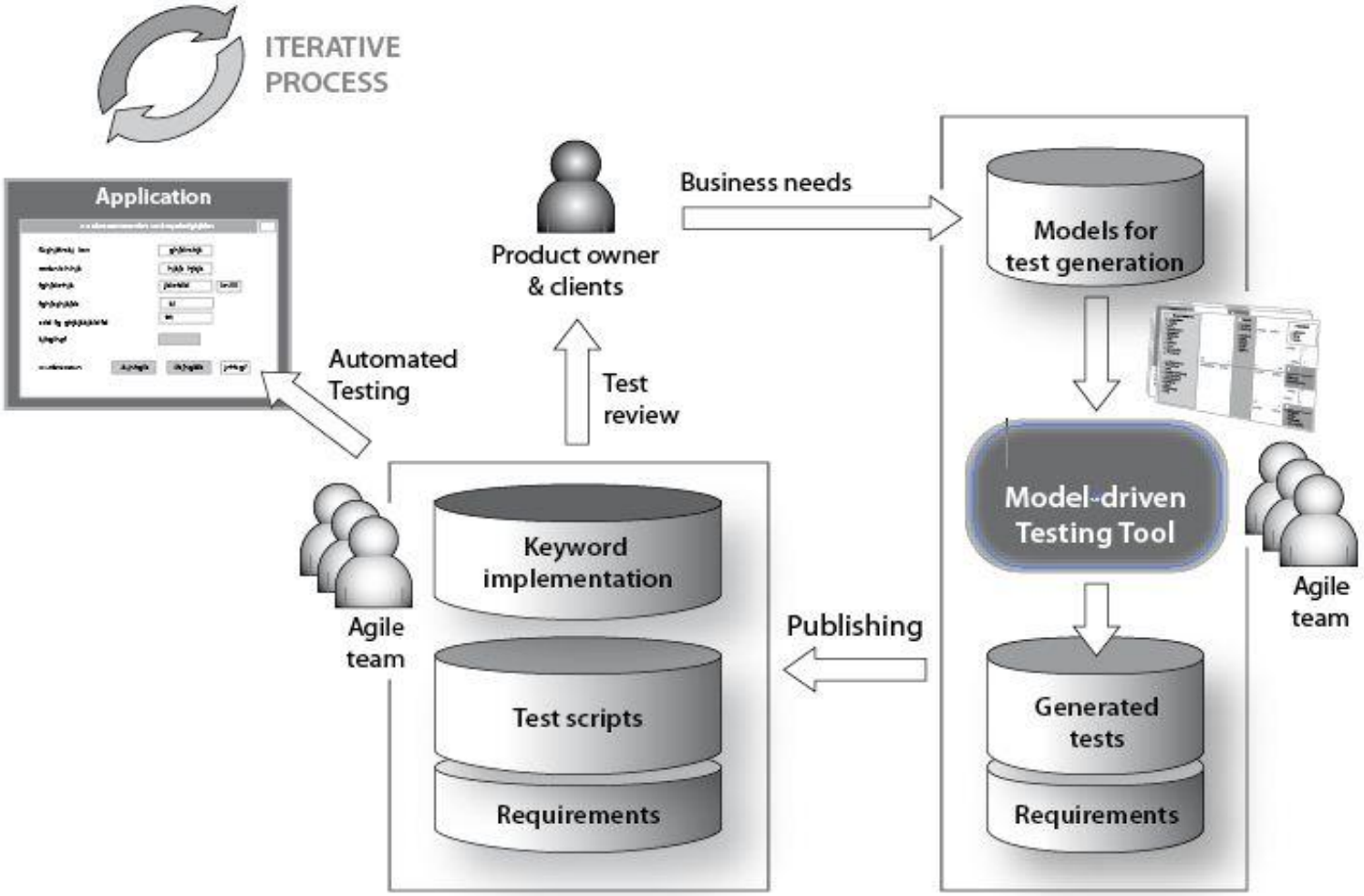
- Is it against the agile philosophy ?



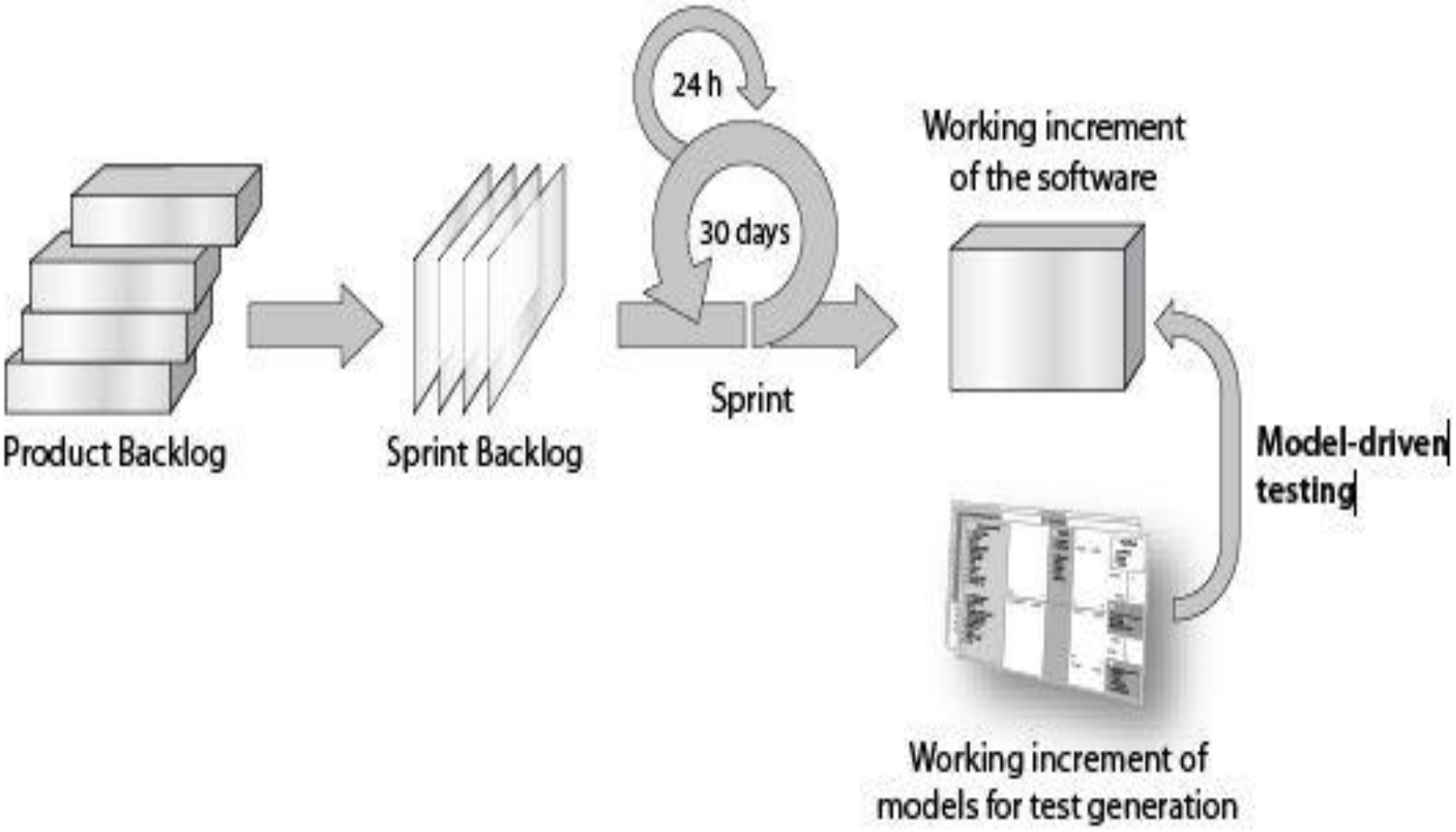
  - NO! It's just costly in **highly iterative processes**!

- Agility renews the testing challenge

Model-Based Testing in Agile team



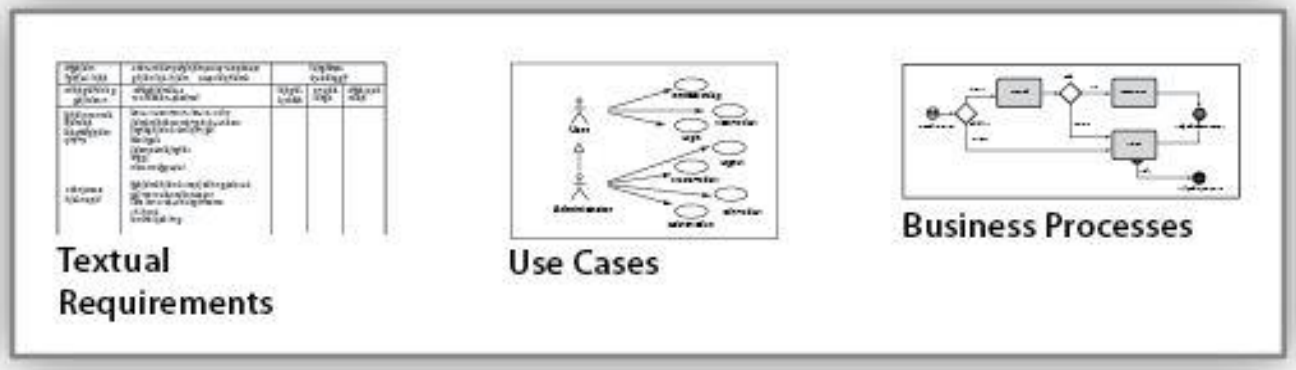
MBT in a Scrum Process

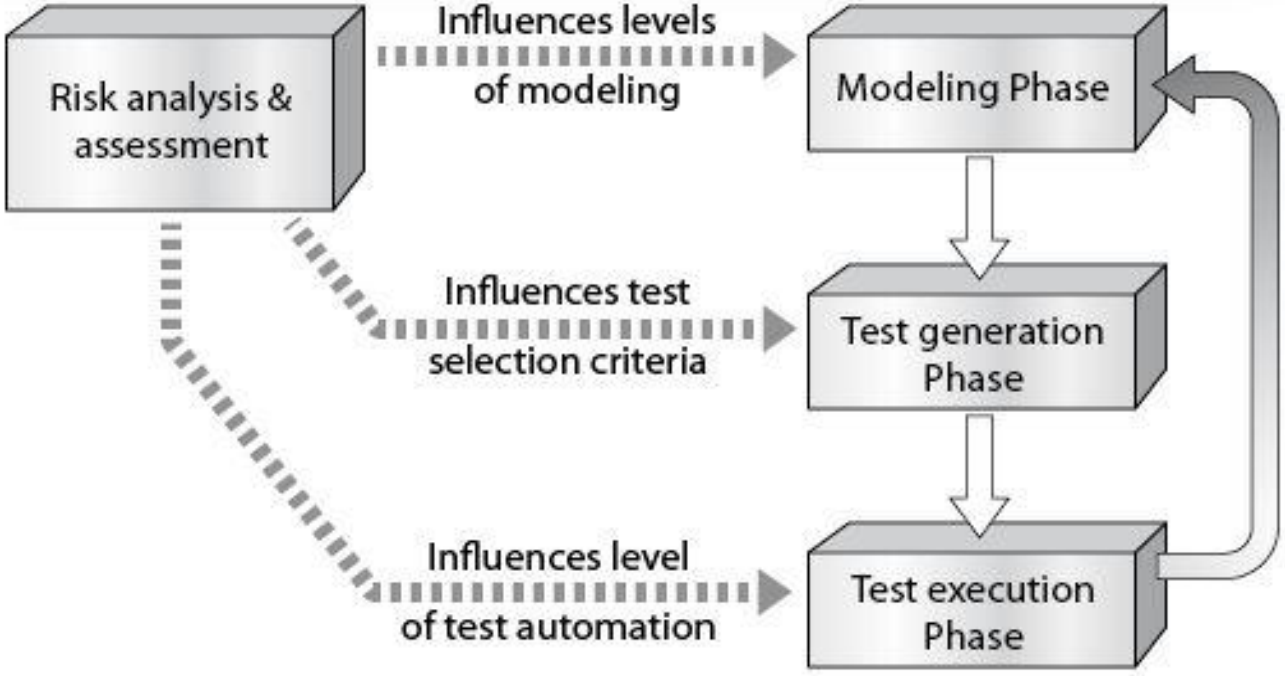


Model Based Testing gives you agility '*by design*'

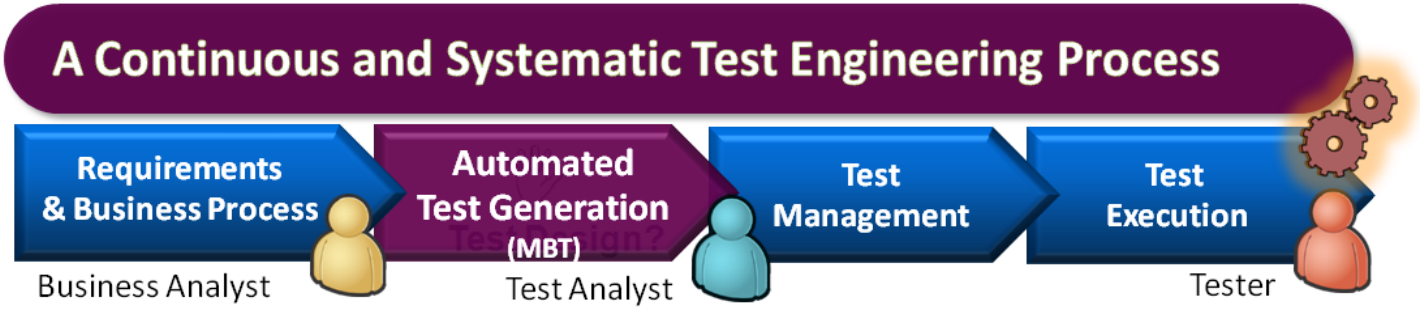
- Responding to change
  - Test models are easier to update than large test suites
- Individuals & interactions
  - Testers & developers are working together
- Working software
  - Increasing test coverage and quality
- Customer/User collaboration
  - Test models are unambiguous communication tools

MBT and Risk-based testing





Conclusion



- **Test case production and maintenance time accelerated**
- **Complete coverage** and traceability of selected business rules
- **Support agility** based on easier test maintenance and rapid feedback
- **Easier interaction** between Business experts and test analysts

FORRESTER®

'Align BAs And Quality Assurance Professionals To Drive Higher Quality — And Happier Customers'

"by Mary Gerush and Margo Visitacion, Aug 2010"